

City of Rosenberg
Customer Service Department
2110 Fourth Street
PO Box 631
Rosenberg, Texas 77471
(832)595-3400 Phone
(832)595-3402 Fax



Residential Application for Utility Service

Note: Utility services to this address will not be furnished if you owe a delinquent bill at a previous or present address, or if all the required paperwork and information are not provided. Only the applicants will be allowed to make changes or inquire on this account.

Date Service is to Start _____ Renting _____ or Owner _____ (Proof of ownership is required)

Service Address _____

Mail Bill to _____

Applicant's Name _____

Social Security # _____ Driver's License # _____
(Copies of 2 forms of ID required)

Home Phone # _____ Cell Phone # _____ Work Phone # _____

Employer _____ E-mail _____

Date of Birth _____ Age _____

Note: If applicant is 65 years of age or older, verification of age will be required to be exempt from the penalty and receive discount.

.....
Co-Applicants Name _____

Social Security # _____ Driver;s License # _____
(Copies of 2 forms of ID required)

Employer _____ Cell/Work Phone # _____
.....

Landlord's Name _____ Phone # _____
(Copy of lease agreement or authorization form signed by Landlord required)

Do you or co-applicant presently have a utility service account with the City? Yes _____ No _____

If yes, at what address? _____

Name of person's 18 years or older living at this address _____

Name, address, and phone number to nearest relative _____

Certification: I hereby declare and affirm to the best of my knowledge and belief, all statements and answers as stated herein are full, complete, and true. I, the undersigned, fully understand that I am responsible to pay for utility service or other charges which may become due to the City of Rosenberg at this address. All persons who sign this application shall be jointly and severally liable for any water, sewer, and garbage service charges incurred at this service address.

Applicant's Signature _____ Date _____

Co-Applicant's Signature _____ Date _____

City of Rosenberg - Service Agreement

- I. **Purpose:** The City of Rosenberg is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Rosenberg will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. **Restrictions:** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provided water for human use.
- III. **Service Agreement:** The following are the terms of the service agreement between the City of Rosenberg (the Water System) and _____ (the Customer)
(Applicant & Co-Applicant's Printed Name)
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **Enforcement:** If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Signature _____ Date _____

Co- Applicant's Signature _____ Date _____

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New Residential Garbage/Recycle

Date _____

Effective Date: _____

Customer Name: _____

Service Address: _____

Phone Number: Home _____ Cell/Work _____

Do you currently have a garbage cart: Yes No

Do you currently have a recycle cart: Yes No

Request for garbage cart: Yes No

Request for recycle cart: Yes No

Note: Carts will be delivered within 5 business days from date requested. Cart requests submitted after 1:00 pm will not be submitted until the next business day.

Customer's Signature _____

For office use only

Cycle _____ Route _____

Date e-mailed to Republic Service: _____