

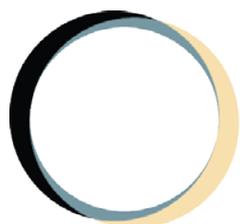


THE NCSTM
The National Citizen SurveyTM

Rosenberg, TX

Supplemental Online Survey Results

DRAFT
2016



NRC
National Research Center Inc.

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Contents

About this Report.....	1
Complete Survey Responses.....	2

The National Citizen Survey™
© 2001-2016 National Research Center, Inc.

The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About this Report

As part of its participation in The National Citizen Survey™, the City of Rosenberg conducted a mailed survey of 1,400 residents. Surveys were mailed to randomly selected households in January and data were collected through March 7, 2016. After the official data collection period was over and the data were reported (see the report, *The National Citizen Survey: Community Livability Report, Rosenberg, TX, 2016*), the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during March and 162 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Rosenberg.

Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Rosenberg:	Excellent		Good		Fair		Poor		Total	
Rosenberg as a place to live	16%	N=23	47%	N=68	34%	N=49	4%	N=6	100%	N=146
Your neighborhood as a place to live	21%	N=31	45%	N=66	28%	N=41	6%	N=9	100%	N=147
Rosenberg as a place to raise children	15%	N=21	45%	N=65	31%	N=45	8%	N=12	100%	N=143
Rosenberg as a place to work	13%	N=18	34%	N=47	34%	N=47	18%	N=25	100%	N=137
Rosenberg as a place to visit	10%	N=15	26%	N=38	35%	N=52	29%	N=43	100%	N=148
Rosenberg as a place to retire	12%	N=17	34%	N=47	30%	N=42	24%	N=33	100%	N=139
The overall quality of life in Rosenberg	12%	N=18	42%	N=62	41%	N=60	5%	N=8	100%	N=148

Table 2: Question 2

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Rosenberg	15%	N=20	42%	N=58	36%	N=49	7%	N=10	100%	N=137
Overall ease of getting to the places you usually have to visit	10%	N=14	39%	N=53	31%	N=42	20%	N=27	100%	N=136
Quality of overall natural environment in Rosenberg	7%	N=9	42%	N=58	39%	N=54	12%	N=16	100%	N=137
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	6%	N=8	29%	N=40	43%	N=59	22%	N=30	100%	N=137
Health and wellness opportunities in Rosenberg	3%	N=4	39%	N=52	42%	N=56	16%	N=22	100%	N=134
Overall opportunities for education and enrichment	9%	N=12	36%	N=49	41%	N=55	14%	N=19	100%	N=135
Overall economic health of Rosenberg	4%	N=5	45%	N=61	41%	N=56	10%	N=14	100%	N=136
Sense of community	5%	N=7	41%	N=56	33%	N=45	21%	N=28	100%	N=136
Overall image or reputation of Rosenberg	4%	N=5	36%	N=49	34%	N=47	27%	N=37	100%	N=138

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Rosenberg to someone who asks	20%	N=26	47%	N=60	19%	N=24	15%	N=19	100%	N=129
Remain in Rosenberg for the next five years	48%	N=61	25%	N=32	14%	N=18	12%	N=15	100%	N=126

The National Citizen Survey™

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	47%	N=62	33%	N=44	11%	N=14	8%	N=11	1%	N=1	100%	N=132
In Rosenberg's downtown/commercial area during the day	37%	N=46	44%	N=55	13%	N=16	6%	N=7	2%	N=2	100%	N=126

Table 5: Question 5

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	2%	N=2	30%	N=39	33%	N=42	35%	N=45	100%	N=128
Ease of public parking	7%	N=9	42%	N=52	36%	N=45	15%	N=18	100%	N=124
Ease of travel by car in Rosenberg	8%	N=10	39%	N=50	40%	N=51	14%	N=18	100%	N=129
Ease of travel by public transportation in Rosenberg	1%	N=1	11%	N=8	16%	N=12	72%	N=54	100%	N=75
Ease of travel by bicycle in Rosenberg	1%	N=1	18%	N=15	31%	N=26	51%	N=43	100%	N=85
Ease of walking in Rosenberg	3%	N=3	25%	N=26	32%	N=33	40%	N=42	100%	N=104
Availability of paths and walking trails	2%	N=2	18%	N=19	31%	N=32	49%	N=50	100%	N=103
Air quality	7%	N=9	56%	N=70	34%	N=43	2%	N=3	100%	N=125
Cleanliness of Rosenberg	8%	N=10	35%	N=44	35%	N=45	22%	N=28	100%	N=127
Overall appearance of Rosenberg	5%	N=6	36%	N=46	34%	N=43	25%	N=32	100%	N=127
Public places where people want to spend time	6%	N=8	32%	N=41	40%	N=51	21%	N=27	100%	N=127
Variety of housing options	8%	N=10	37%	N=45	40%	N=49	14%	N=17	100%	N=121
Availability of affordable quality housing	9%	N=10	36%	N=42	40%	N=46	16%	N=18	100%	N=116
Fitness opportunities (including exercise classes and paths or trails, etc.)	6%	N=7	32%	N=37	40%	N=47	22%	N=26	100%	N=117
Recreational opportunities	4%	N=5	31%	N=38	44%	N=54	20%	N=25	100%	N=122
Availability of affordable quality food	14%	N=18	42%	N=54	34%	N=43	10%	N=13	100%	N=128
Availability of affordable quality health care	7%	N=9	41%	N=50	38%	N=46	13%	N=16	100%	N=121
Availability of preventive health services	6%	N=7	42%	N=48	37%	N=42	16%	N=18	100%	N=115
Availability of affordable quality mental health care	7%	N=6	29%	N=24	32%	N=26	32%	N=26	100%	N=82

Table 6: Question 6

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	8%	N=6	38%	N=30	37%	N=29	17%	N=13	100%	N=78
Adult educational opportunities	5%	N=4	42%	N=36	35%	N=30	19%	N=16	100%	N=86
Opportunities to attend cultural/arts/music activities	4%	N=4	27%	N=28	39%	N=41	30%	N=32	100%	N=105
Employment opportunities	3%	N=3	29%	N=29	47%	N=47	22%	N=22	100%	N=101
Shopping opportunities	13%	N=15	61%	N=72	21%	N=25	6%	N=7	100%	N=119
Cost of living in Rosenberg	8%	N=9	47%	N=56	39%	N=47	7%	N=8	100%	N=120
Overall quality of business and service establishments in Rosenberg	8%	N=9	49%	N=58	37%	N=44	7%	N=8	100%	N=119
Vibrant downtown/commercial area	9%	N=10	31%	N=36	44%	N=51	16%	N=19	100%	N=116
Overall quality of new development in Rosenberg	13%	N=15	48%	N=56	32%	N=37	7%	N=8	100%	N=116

The National Citizen Survey™

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to participate in social events and activities	6%	N=7	38%	N=42	32%	N=35	24%	N=26	100%	N=110
Opportunities to volunteer	12%	N=13	43%	N=46	32%	N=34	13%	N=14	100%	N=107
Opportunities to participate in community matters	8%	N=9	40%	N=43	36%	N=39	15%	N=16	100%	N=107
Openness and acceptance of the community toward people of diverse backgrounds	10%	N=11	42%	N=46	32%	N=35	16%	N=17	100%	N=109
Neighborliness of residents in Rosenberg	7%	N=8	42%	N=49	38%	N=45	13%	N=15	100%	N=117

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	13%	N=15	87%	N=102	100%	N=117
Made efforts to make your home more energy efficient	20%	N=22	80%	N=90	100%	N=112
Observed a code violation or other hazard in Rosenberg	21%	N=25	79%	N=92	100%	N=117
Household member was a victim of a crime in Rosenberg	82%	N=96	18%	N=21	100%	N=117
Reported a crime to the police in Rosenberg	60%	N=70	40%	N=46	100%	N=116
Stocked supplies in preparation for an emergency	44%	N=52	56%	N=65	100%	N=117
Campaigned or advocated for an issue, cause or candidate	53%	N=61	47%	N=55	100%	N=116
Contacted the City of Rosenberg (in-person, phone, email or web) for help or information	36%	N=42	64%	N=75	100%	N=117
Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	56%	N=65	44%	N=52	100%	N=117

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Rosenberg?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Rosenberg recreation centers or their services	7%	N=8	5%	N=6	32%	N=37	56%	N=65	100%	N=116
Visited a neighborhood park or City park	7%	N=8	22%	N=25	45%	N=52	27%	N=31	100%	N=116
Attended a City-sponsored event	1%	N=1	7%	N=8	52%	N=60	41%	N=47	100%	N=116
Used public transportation instead of driving	2%	N=2	3%	N=3	3%	N=3	93%	N=104	100%	N=112
Carpooled with other adults or children instead of driving alone	11%	N=13	12%	N=14	19%	N=22	57%	N=66	100%	N=115
Walked or biked instead of driving	7%	N=8	6%	N=7	13%	N=15	74%	N=86	100%	N=116
Volunteered your time to some group/activity in Rosenberg	15%	N=17	16%	N=19	20%	N=23	49%	N=57	100%	N=116
Participated in a club	9%	N=10	17%	N=19	13%	N=15	62%	N=71	100%	N=115
Talked to or visited with your immediate neighbors	42%	N=48	27%	N=31	18%	N=21	13%	N=15	100%	N=115
Done a favor for a neighbor	27%	N=31	24%	N=28	31%	N=36	18%	N=21	100%	N=116

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	4%	N=4	11%	N=12	28%	N=31	57%	N=63	100%	N=110
Watched (online or on television) a local public meeting	5%	N=6	17%	N=19	19%	N=22	59%	N=67	100%	N=114

The National Citizen Survey™

Table 10: Question 10

Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	40%	N=39	38%	N=37	15%	N=15	7%	N=7	100%	N=98
Fire services	41%	N=36	49%	N=43	10%	N=9	0%	N=0	100%	N=88
Crime prevention	23%	N=21	40%	N=37	24%	N=22	13%	N=12	100%	N=92
Fire prevention and education	26%	N=21	44%	N=36	26%	N=21	4%	N=3	100%	N=81
Traffic enforcement	18%	N=17	40%	N=38	29%	N=27	13%	N=12	100%	N=94
Street repair	2%	N=2	23%	N=23	39%	N=39	36%	N=36	100%	N=100
Street cleaning	5%	N=5	43%	N=41	36%	N=35	16%	N=15	100%	N=96
Street lighting	8%	N=8	41%	N=41	30%	N=30	22%	N=22	100%	N=101
Sidewalk maintenance	5%	N=4	24%	N=21	38%	N=33	33%	N=28	100%	N=86
Bus or transit services	2%	N=1	19%	N=9	26%	N=12	53%	N=25	100%	N=47
Garbage collection	22%	N=22	41%	N=41	23%	N=23	13%	N=13	100%	N=99
Recycling	24%	N=23	38%	N=36	24%	N=23	13%	N=12	100%	N=94
Yard waste pick-up	25%	N=24	41%	N=39	23%	N=22	11%	N=10	100%	N=95
Storm drainage	8%	N=8	46%	N=44	28%	N=27	18%	N=17	100%	N=96
Drinking water	15%	N=15	52%	N=50	29%	N=28	4%	N=4	100%	N=97
Sewer services	14%	N=13	54%	N=50	28%	N=26	4%	N=4	100%	N=93
Utility billing	20%	N=19	48%	N=45	22%	N=21	10%	N=9	100%	N=94
City parks	21%	N=19	42%	N=39	29%	N=27	8%	N=7	100%	N=92
Recreation programs or classes	11%	N=7	37%	N=23	32%	N=20	19%	N=12	100%	N=62
Recreation centers or facilities	12%	N=8	42%	N=28	33%	N=22	12%	N=8	100%	N=66
Land use and planning	4%	N=3	37%	N=25	26%	N=18	32%	N=22	100%	N=68
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=4	26%	N=23	31%	N=28	38%	N=34	100%	N=89
Animal control	12%	N=11	34%	N=31	39%	N=35	14%	N=13	100%	N=90
Economic development	14%	N=12	45%	N=39	29%	N=25	13%	N=11	100%	N=87
Public information services	6%	N=5	44%	N=35	35%	N=28	15%	N=12	100%	N=80
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	16%	N=11	31%	N=22	40%	N=28	13%	N=9	100%	N=70
Preservation of natural areas such as open space, farmlands and greenbelts	7%	N=6	32%	N=27	41%	N=35	20%	N=17	100%	N=85
Rosenberg open space	9%	N=7	32%	N=25	41%	N=32	18%	N=14	100%	N=78
City-sponsored special events	11%	N=9	35%	N=28	41%	N=32	13%	N=10	100%	N=79
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	25%	N=23	37%	N=34	31%	N=28	7%	N=6	100%	N=91

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The City of Rosenberg	13%	N=13	45%	N=45	32%	N=32	9%	N=9	100%	N=99
The Federal Government	3%	N=3	20%	N=18	47%	N=42	30%	N=27	100%	N=90

The National Citizen Survey™

Table 12: Question 12

Please rate the following categories of Rosenberg government performance:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to Rosenberg	3%	N=3	34%	N=29	40%	N=34	23%	N=20	100%	N=86
The overall direction that Rosenberg is taking	10%	N=8	34%	N=28	28%	N=23	29%	N=24	100%	N=83
The job Rosenberg government does at welcoming citizen involvement	8%	N=6	30%	N=23	30%	N=23	32%	N=24	100%	N=76
Overall confidence in Rosenberg government	6%	N=5	31%	N=25	26%	N=21	36%	N=29	100%	N=80
Generally acting in the best interest of the community	6%	N=5	33%	N=26	26%	N=21	35%	N=28	100%	N=80
Being honest	4%	N=3	26%	N=19	27%	N=20	42%	N=31	100%	N=73
Treating all residents fairly	4%	N=3	26%	N=19	34%	N=25	36%	N=26	100%	N=73

Table 13: Question 13

Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Rosenberg	55%	N=51	38%	N=35	5%	N=5	2%	N=2	100%	N=93
Overall ease of getting to the places you usually have to visit	38%	N=35	49%	N=45	12%	N=11	0%	N=0	100%	N=91
Quality of overall natural environment in Rosenberg	29%	N=27	50%	N=46	17%	N=16	3%	N=3	100%	N=92
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	37%	N=34	44%	N=41	18%	N=17	1%	N=1	100%	N=93
Health and wellness opportunities in Rosenberg	25%	N=23	46%	N=43	27%	N=25	2%	N=2	100%	N=93
Overall opportunities for education and enrichment	30%	N=28	49%	N=46	19%	N=18	1%	N=1	100%	N=93
Overall economic health of Rosenberg	43%	N=40	48%	N=45	9%	N=8	0%	N=0	100%	N=93
Sense of community	44%	N=41	45%	N=42	11%	N=10	0%	N=0	100%	N=93

Table 14: Question 14

Currently, trash is picked up once a week. To what extent do you agree or disagree that it would be worth an additional cost of a few dollars a month to increase trash pick-up service to twice weekly?	Percent	Number
Strongly agree	23%	N=21
Somewhat agree	20%	N=18
Somewhat disagree	10%	N=9
Strongly disagree	48%	N=44
Total	100%	N=92

Table 15: Question 15

How would you MOST like to find information about the City, its services, programs, and events?	Percent	Number
City website	49%	N=46
Monthly newsletter	25%	N=23
Municipal channel/TV	3%	N=3
Social media	23%	N=21
Total	100%	N=93

The National Citizen Survey™

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recycle at home	4%	N=4	5%	N=5	14%	N=13	28%	N=26	48%	N=44	100%	N=92
Purchase goods or services from a business located in Rosenberg	1%	N=1	0%	N=0	9%	N=8	59%	N=54	31%	N=28	100%	N=91
Eat at least 5 portions of fruits and vegetables a day	4%	N=4	20%	N=19	41%	N=38	28%	N=26	6%	N=6	100%	N=93
Participate in moderate or vigorous physical activity	2%	N=2	22%	N=20	34%	N=32	26%	N=24	16%	N=15	100%	N=93
Read or watch local news (via television, paper, computer, etc.)	2%	N=2	5%	N=5	12%	N=11	32%	N=30	48%	N=45	100%	N=93
Vote in local elections	6%	N=6	4%	N=4	4%	N=4	20%	N=19	65%	N=60	100%	N=93

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	17%	N=16
Very good	44%	N=41
Good	36%	N=34
Fair	3%	N=3
Poor	0%	N=0
Total	100%	N=94

Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=9
Somewhat positive	19%	N=18
Neutral	47%	N=44
Somewhat negative	22%	N=21
Very negative	2%	N=2
Total	100%	N=94

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	70%	N=66
Working part time for pay	3%	N=3
Unemployed, looking for paid work	5%	N=5
Unemployed, not looking for paid work	2%	N=2
Fully retired	19%	N=18
Total	100%	N=94

The National Citizen Survey™

Table 20: Question D5

Do you work inside the boundaries of Rosenberg?	Percent	Number
Yes, outside the home	40%	N=38
Yes, from home	4%	N=4
No	55%	N=52
Total	100%	N=94

Table 21: Question D6

How many years have you lived in Rosenberg?	Percent	Number
Less than 2 years	5%	N=5
2 to 5 years	11%	N=10
6 to 10 years	14%	N=13
11 to 20 years	10%	N=9
More than 20 years	61%	N=57
Total	100%	N=94

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	95%	N=89
Building with two or more homes (duplex, townhome, apartment or condominium)	2%	N=2
Mobile home	2%	N=2
Other	1%	N=1
Total	100%	N=94

Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	11%	N=10
Owned	89%	N=84
Total	100%	N=94

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=4
\$300 to \$599 per month	17%	N=16
\$600 to \$999 per month	21%	N=19
\$1,000 to \$1,499 per month	30%	N=28
\$1,500 to \$2,499 per month	25%	N=23
\$2,500 or more per month	2%	N=2
Total	100%	N=92

The National Citizen Survey™

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	61%	N=57
Yes	39%	N=36
Total	100%	N=93

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	77%	N=72
Yes	23%	N=21
Total	100%	N=93

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	7%	N=6
\$25,000 to \$49,999	16%	N=15
\$50,000 to \$99,999	41%	N=38
\$100,000 to \$149,999	24%	N=22
\$150,000 or more	12%	N=11
Total	100%	N=92

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	78%	N=73
Yes, I consider myself to be Spanish, Hispanic or Latino	22%	N=20
Total	100%	N=93

Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=1
Asian, Asian Indian or Pacific Islander	1%	N=1
Black or African American	1%	N=1
White	84%	N=77
Other	13%	N=12

Total may exceed 100% as respondents could select more than one option.

The National Citizen Survey™

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=0
25 to 34 years	15%	N=14
35 to 44 years	28%	N=26
45 to 54 years	21%	N=19
55 to 64 years	16%	N=15
65 to 74 years	10%	N=9
75 years or older	10%	N=9
Total	100%	N=92

Table 31: Question D16

What is your sex?	Percent	Number
Female	63%	N=59
Male	37%	N=34
Total	100%	N=93

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	63%	N=59
Land line	15%	N=14
Both	22%	N=20
Total	100%	N=93

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=“).

Table 33: Question 1

Please rate each of the following aspects of quality of life in Rosenberg:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Rosenberg as a place to live	16%	N=23	46%	N=68	33%	N=49	4%	N=6	1%	N=1	100%	N=147
Your neighborhood as a place to live	21%	N=31	45%	N=66	28%	N=41	6%	N=9	1%	N=1	100%	N=148
Rosenberg as a place to raise children	14%	N=21	44%	N=65	30%	N=45	8%	N=12	3%	N=5	100%	N=148
Rosenberg as a place to work	12%	N=18	32%	N=47	32%	N=47	17%	N=25	8%	N=12	100%	N=149
Rosenberg as a place to visit	10%	N=15	26%	N=38	35%	N=52	29%	N=43	0%	N=0	100%	N=148
Rosenberg as a place to retire	11%	N=17	32%	N=47	28%	N=42	22%	N=33	6%	N=9	100%	N=148
The overall quality of life in Rosenberg	12%	N=18	42%	N=62	41%	N=60	5%	N=8	0%	N=0	100%	N=148

Table 34: Question 2

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in Rosenberg	15%	N=20	42%	N=58	36%	N=49	7%	N=10	0%	N=0	100%	N=137
Overall ease of getting to the places you usually have to visit	10%	N=14	39%	N=53	31%	N=42	20%	N=27	0%	N=0	100%	N=136
Quality of overall natural environment in Rosenberg	7%	N=9	42%	N=58	39%	N=54	12%	N=16	0%	N=0	100%	N=137
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	6%	N=8	29%	N=40	43%	N=59	22%	N=30	1%	N=1	100%	N=138
Health and wellness opportunities in Rosenberg	3%	N=4	38%	N=52	41%	N=56	16%	N=22	2%	N=3	100%	N=137
Overall opportunities for education and enrichment	9%	N=12	36%	N=49	40%	N=55	14%	N=19	2%	N=3	100%	N=138
Overall economic health of Rosenberg	4%	N=5	45%	N=61	41%	N=56	10%	N=14	1%	N=1	100%	N=137
Sense of community	5%	N=7	41%	N=56	33%	N=45	20%	N=28	1%	N=1	100%	N=137
Overall image or reputation of Rosenberg	4%	N=5	36%	N=49	34%	N=47	27%	N=37	0%	N=0	100%	N=138

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in Rosenberg to someone who asks	20%	N=26	46%	N=60	18%	N=24	15%	N=19	2%	N=2	100%	N=131
Remain in Rosenberg for the next five years	46%	N=61	24%	N=32	14%	N=18	11%	N=15	5%	N=7	100%	N=133

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood during the day	47%	N=62	33%	N=44	11%	N=14	8%	N=11	1%	N=1	1%	N=1	100%	N=133
In Rosenberg's downtown/commercial area during the day	35%	N=46	42%	N=55	12%	N=16	5%	N=7	2%	N=2	5%	N=6	100%	N=132

The National Citizen Survey™

Table 37: Question 5

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic flow on major streets	2%	N=2	30%	N=39	33%	N=42	35%	N=45	0%	N=0	100%	N=128
Ease of public parking	7%	N=9	42%	N=52	36%	N=45	14%	N=18	1%	N=1	100%	N=125
Ease of travel by car in Rosenberg	8%	N=10	39%	N=50	40%	N=51	14%	N=18	0%	N=0	100%	N=129
Ease of travel by public transportation in Rosenberg	1%	N=1	6%	N=8	10%	N=12	43%	N=54	40%	N=50	100%	N=125
Ease of travel by bicycle in Rosenberg	1%	N=1	12%	N=15	20%	N=26	33%	N=43	34%	N=44	100%	N=129
Ease of walking in Rosenberg	2%	N=3	21%	N=26	26%	N=33	33%	N=42	17%	N=22	100%	N=126
Availability of paths and walking trails	2%	N=2	15%	N=19	25%	N=32	39%	N=50	20%	N=25	100%	N=128
Air quality	7%	N=9	55%	N=70	34%	N=43	2%	N=3	2%	N=3	100%	N=128
Cleanliness of Rosenberg	8%	N=10	35%	N=44	35%	N=45	22%	N=28	0%	N=0	100%	N=127
Overall appearance of Rosenberg	5%	N=6	36%	N=46	34%	N=43	25%	N=32	0%	N=0	100%	N=127
Public places where people want to spend time	6%	N=8	32%	N=41	40%	N=51	21%	N=27	0%	N=0	100%	N=127
Variety of housing options	8%	N=10	35%	N=45	39%	N=49	13%	N=17	5%	N=6	100%	N=127
Availability of affordable quality housing	8%	N=10	33%	N=42	36%	N=46	14%	N=18	9%	N=11	100%	N=127
Fitness opportunities (including exercise classes and paths or trails, etc.)	5%	N=7	29%	N=37	37%	N=47	20%	N=26	9%	N=11	100%	N=128
Recreational opportunities	4%	N=5	30%	N=38	42%	N=54	20%	N=25	5%	N=6	100%	N=128
Availability of affordable quality food	14%	N=18	42%	N=54	34%	N=43	10%	N=13	0%	N=0	100%	N=128
Availability of affordable quality health care	7%	N=9	39%	N=50	36%	N=46	13%	N=16	5%	N=7	100%	N=128
Availability of preventive health services	5%	N=7	38%	N=48	33%	N=42	14%	N=18	10%	N=13	100%	N=128
Availability of affordable quality mental health care	5%	N=6	19%	N=24	20%	N=26	20%	N=26	36%	N=46	100%	N=128

Table 38: Question 6

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	5%	N=6	25%	N=30	24%	N=29	11%	N=13	36%	N=43	100%	N=121
Adult educational opportunities	3%	N=4	31%	N=36	26%	N=30	14%	N=16	26%	N=31	100%	N=117
Opportunities to attend cultural/arts/music activities	3%	N=4	24%	N=28	35%	N=41	27%	N=32	11%	N=13	100%	N=118
Employment opportunities	3%	N=3	24%	N=29	39%	N=47	18%	N=22	16%	N=19	100%	N=120
Shopping opportunities	13%	N=15	60%	N=72	21%	N=25	6%	N=7	1%	N=1	100%	N=120
Cost of living in Rosenberg	8%	N=9	47%	N=56	39%	N=47	7%	N=8	0%	N=0	100%	N=120
Overall quality of business and service establishments in Rosenberg	8%	N=9	48%	N=58	37%	N=44	7%	N=8	1%	N=1	100%	N=120
Vibrant downtown/commercial area	8%	N=10	30%	N=36	43%	N=51	16%	N=19	3%	N=3	100%	N=119
Overall quality of new development in Rosenberg	13%	N=15	47%	N=56	31%	N=37	7%	N=8	3%	N=3	100%	N=119
Opportunities to participate in social events and activities	6%	N=7	35%	N=42	29%	N=35	22%	N=26	8%	N=9	100%	N=119
Opportunities to volunteer	11%	N=13	38%	N=46	28%	N=34	12%	N=14	11%	N=13	100%	N=120
Opportunities to participate in community matters	8%	N=9	36%	N=43	33%	N=39	13%	N=16	11%	N=13	100%	N=120
Openness and acceptance of the community toward people of diverse	9%	N=11	38%	N=46	29%	N=35	14%	N=17	9%	N=11	100%	N=120

The National Citizen Survey™

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
backgrounds												
Neighborhoodness of residents in Rosenberg	7%	N=8	41%	N=49	38%	N=45	13%	N=15	3%	N=3	100%	N=120

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	13%	N=15	87%	N=102	100%	N=117
Made efforts to make your home more energy efficient	20%	N=22	80%	N=90	100%	N=112
Observed a code violation or other hazard in Rosenberg	21%	N=25	79%	N=92	100%	N=117
Household member was a victim of a crime in Rosenberg	82%	N=96	18%	N=21	100%	N=117
Reported a crime to the police in Rosenberg	60%	N=70	40%	N=46	100%	N=116
Stocked supplies in preparation for an emergency	44%	N=52	56%	N=65	100%	N=117
Campaigned or advocated for an issue, cause or candidate	53%	N=61	47%	N=55	100%	N=116
Contacted the City of Rosenberg (in-person, phone, email or web) for help or information	36%	N=42	64%	N=75	100%	N=117
Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	56%	N=65	44%	N=52	100%	N=117

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Rosenberg?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Used Rosenberg recreation centers or their services	7%	N=8	5%	N=6	32%	N=37	56%	N=65	100%	N=116
Visited a neighborhood park or City park	7%	N=8	22%	N=25	45%	N=52	27%	N=31	100%	N=116
Attended a City-sponsored event	1%	N=1	7%	N=8	52%	N=60	41%	N=47	100%	N=116
Used public transportation instead of driving	2%	N=2	3%	N=3	3%	N=3	93%	N=104	100%	N=112
Carpooled with other adults or children instead of driving alone	11%	N=13	12%	N=14	19%	N=22	57%	N=66	100%	N=115
Walked or biked instead of driving	7%	N=8	6%	N=7	13%	N=15	74%	N=86	100%	N=116
Volunteered your time to some group/activity in Rosenberg	15%	N=17	16%	N=19	20%	N=23	49%	N=57	100%	N=116
Participated in a club	9%	N=10	17%	N=19	13%	N=15	62%	N=71	100%	N=115
Talked to or visited with your immediate neighbors	42%	N=48	27%	N=31	18%	N=21	13%	N=15	100%	N=115
Done a favor for a neighbor	27%	N=31	24%	N=28	31%	N=36	18%	N=21	100%	N=116

Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Attended a local public meeting	4%	N=4	11%	N=12	28%	N=31	57%	N=63	100%	N=110
Watched (online or on television) a local public meeting	5%	N=6	17%	N=19	19%	N=22	59%	N=67	100%	N=114

The National Citizen Survey™

Table 42: Question 10

Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	39%	N=39	37%	N=37	15%	N=15	7%	N=7	2%	N=2	100%	N=100
Fire services	36%	N=36	43%	N=43	9%	N=9	0%	N=0	12%	N=12	100%	N=100
Crime prevention	21%	N=21	37%	N=37	22%	N=22	12%	N=12	9%	N=9	100%	N=101
Fire prevention and education	21%	N=21	35%	N=36	21%	N=21	3%	N=3	21%	N=21	100%	N=102
Traffic enforcement	17%	N=17	38%	N=38	27%	N=27	12%	N=12	7%	N=7	100%	N=101
Street repair	2%	N=2	23%	N=23	38%	N=39	35%	N=36	2%	N=2	100%	N=102
Street cleaning	5%	N=5	41%	N=41	35%	N=35	15%	N=15	5%	N=5	100%	N=101
Street lighting	8%	N=8	40%	N=41	29%	N=30	22%	N=22	1%	N=1	100%	N=102
Sidewalk maintenance	4%	N=4	21%	N=21	33%	N=33	28%	N=28	15%	N=15	100%	N=101
Bus or transit services	1%	N=1	9%	N=9	12%	N=12	25%	N=25	53%	N=52	100%	N=99
Garbage collection	22%	N=22	41%	N=41	23%	N=23	13%	N=13	2%	N=2	100%	N=101
Recycling	23%	N=23	36%	N=36	23%	N=23	12%	N=12	7%	N=7	100%	N=101
Yard waste pick-up	24%	N=24	39%	N=39	22%	N=22	10%	N=10	6%	N=6	100%	N=101
Storm drainage	8%	N=8	44%	N=44	27%	N=27	17%	N=17	5%	N=5	100%	N=101
Drinking water	15%	N=15	50%	N=50	28%	N=28	4%	N=4	4%	N=4	100%	N=101
Sewer services	13%	N=13	50%	N=50	26%	N=26	4%	N=4	8%	N=8	100%	N=101
Utility billing	19%	N=19	45%	N=45	21%	N=21	9%	N=9	7%	N=7	100%	N=101
City parks	19%	N=19	38%	N=39	26%	N=27	7%	N=7	10%	N=10	100%	N=102
Recreation programs or classes	7%	N=7	23%	N=23	20%	N=20	12%	N=12	39%	N=40	100%	N=102
Recreation centers or facilities	8%	N=8	28%	N=28	22%	N=22	8%	N=8	35%	N=35	100%	N=101
Land use and planning	3%	N=3	25%	N=25	18%	N=18	22%	N=22	33%	N=34	100%	N=102
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=4	23%	N=23	28%	N=28	34%	N=34	12%	N=12	100%	N=101
Animal control	11%	N=11	30%	N=31	34%	N=35	13%	N=13	12%	N=12	100%	N=102
Economic development	12%	N=12	39%	N=39	25%	N=25	11%	N=11	14%	N=14	100%	N=101
Public information services	5%	N=5	35%	N=35	28%	N=28	12%	N=12	21%	N=21	100%	N=101
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	11%	N=11	22%	N=22	28%	N=28	9%	N=9	30%	N=30	100%	N=100
Preservation of natural areas such as open space, farmlands and greenbelts	6%	N=6	26%	N=27	34%	N=35	17%	N=17	17%	N=17	100%	N=102
Rosenberg open space	7%	N=7	25%	N=25	32%	N=32	14%	N=14	22%	N=22	100%	N=100
City-sponsored special events	9%	N=9	27%	N=28	31%	N=32	10%	N=10	23%	N=23	100%	N=102
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	23%	N=23	33%	N=34	27%	N=28	6%	N=6	11%	N=11	100%	N=102

The National Citizen Survey™

Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Rosenberg	13%	N=13	45%	N=45	32%	N=32	9%	N=9	0%	N=0	100%	N=99
The Federal Government	3%	N=3	18%	N=18	42%	N=42	27%	N=27	9%	N=9	100%	N=99

Table 44: Question 12

Please rate the following categories of Rosenberg government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Rosenberg	3%	N=3	32%	N=29	37%	N=34	22%	N=20	7%	N=6	100%	N=92
The overall direction that Rosenberg is taking	9%	N=8	30%	N=28	25%	N=23	26%	N=24	11%	N=10	100%	N=93
The job Rosenberg government does at welcoming citizen involvement	6%	N=6	25%	N=23	25%	N=23	26%	N=24	18%	N=17	100%	N=93
Overall confidence in Rosenberg government	5%	N=5	27%	N=25	23%	N=21	32%	N=29	13%	N=12	100%	N=92
Generally acting in the best interest of the community	5%	N=5	28%	N=26	23%	N=21	30%	N=28	14%	N=13	100%	N=93
Being honest	3%	N=3	20%	N=19	22%	N=20	33%	N=31	22%	N=20	100%	N=93
Treating all residents fairly	3%	N=3	20%	N=19	27%	N=25	28%	N=26	22%	N=20	100%	N=93

Table 45: Question 13

Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Rosenberg	55%	N=51	38%	N=35	5%	N=5	2%	N=2	100%	N=93
Overall ease of getting to the places you usually have to visit	38%	N=35	49%	N=45	12%	N=11	0%	N=0	100%	N=91
Quality of overall natural environment in Rosenberg	29%	N=27	50%	N=46	17%	N=16	3%	N=3	100%	N=92
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	37%	N=34	44%	N=41	18%	N=17	1%	N=1	100%	N=93
Health and wellness opportunities in Rosenberg	25%	N=23	46%	N=43	27%	N=25	2%	N=2	100%	N=93
Overall opportunities for education and enrichment	30%	N=28	49%	N=46	19%	N=18	1%	N=1	100%	N=93
Overall economic health of Rosenberg	43%	N=40	48%	N=45	9%	N=8	0%	N=0	100%	N=93
Sense of community	44%	N=41	45%	N=42	11%	N=10	0%	N=0	100%	N=93

Table 46: Question 14

Currently, trash is picked up once a week. To what extent do you agree or disagree that it would be worth an additional cost of a few dollars a month to increase trash pick-up service to twice weekly?	Percent	Number
Strongly agree	23%	N=21
Somewhat agree	19%	N=18
Somewhat disagree	10%	N=9
Strongly disagree	47%	N=44
Don't know	1%	N=1
Total	100%	N=93

The National Citizen Survey™

Table 47: Question 15

How would you MOST like to find information about the City, its services, programs, and events?	Percent	Number
City website	49%	N=46
Monthly newsletter	25%	N=23
Municipal channel/TV	3%	N=3
Social media	23%	N=21
Total	100%	N=93

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	4%	N=4	5%	N=5	14%	N=13	28%	N=26	48%	N=44	100%	N=92
Purchase goods or services from a business located in Rosenberg	1%	N=1	0%	N=0	9%	N=8	59%	N=54	31%	N=28	100%	N=91
Eat at least 5 portions of fruits and vegetables a day	4%	N=4	20%	N=19	41%	N=38	28%	N=26	6%	N=6	100%	N=93
Participate in moderate or vigorous physical activity	2%	N=2	22%	N=20	34%	N=32	26%	N=24	16%	N=15	100%	N=93
Read or watch local news (via television, paper, computer, etc.)	2%	N=2	5%	N=5	12%	N=11	32%	N=30	48%	N=45	100%	N=93
Vote in local elections	6%	N=6	4%	N=4	4%	N=4	20%	N=19	65%	N=60	100%	N=93

Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	17%	N=16
Very good	44%	N=41
Good	36%	N=34
Fair	3%	N=3
Poor	0%	N=0
Total	100%	N=94

Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=9
Somewhat positive	19%	N=18
Neutral	47%	N=44
Somewhat negative	22%	N=21
Very negative	2%	N=2
Total	100%	N=94

The National Citizen Survey™

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	70%	N=66
Working part time for pay	3%	N=3
Unemployed, looking for paid work	5%	N=5
Unemployed, not looking for paid work	2%	N=2
Fully retired	19%	N=18
Total	100%	N=94

Table 52: Question D5

Do you work inside the boundaries of Rosenberg?	Percent	Number
Yes, outside the home	40%	N=38
Yes, from home	4%	N=4
No	55%	N=52
Total	100%	N=94

Table 53: Question D6

How many years have you lived in Rosenberg?	Percent	Number
Less than 2 years	5%	N=5
2 to 5 years	11%	N=10
6 to 10 years	14%	N=13
11 to 20 years	10%	N=9
More than 20 years	61%	N=57
Total	100%	N=94

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	95%	N=89
Building with two or more homes (duplex, townhome, apartment or condominium)	2%	N=2
Mobile home	2%	N=2
Other	1%	N=1
Total	100%	N=94

Table 55: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	11%	N=10
Owned	89%	N=84
Total	100%	N=94

The National Citizen Survey™

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=4
\$300 to \$599 per month	17%	N=16
\$600 to \$999 per month	21%	N=19
\$1,000 to \$1,499 per month	30%	N=28
\$1,500 to \$2,499 per month	25%	N=23
\$2,500 or more per month	2%	N=2
Total	100%	N=92

Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	61%	N=57
Yes	39%	N=36
Total	100%	N=93

Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	77%	N=72
Yes	23%	N=21
Total	100%	N=93

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	7%	N=6
\$25,000 to \$49,999	16%	N=15
\$50,000 to \$99,999	41%	N=38
\$100,000 to \$149,999	24%	N=22
\$150,000 or more	12%	N=11
Total	100%	N=92

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	78%	N=73
Yes, I consider myself to be Spanish, Hispanic or Latino	22%	N=20
Total	100%	N=93

The National Citizen Survey™

Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=1
Asian, Asian Indian or Pacific Islander	1%	N=1
Black or African American	1%	N=1
White	84%	N=77
Other	13%	N=12

Total may exceed 100% as respondents could select more than one option.

Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=0
25 to 34 years	15%	N=14
35 to 44 years	28%	N=26
45 to 54 years	21%	N=19
55 to 64 years	16%	N=15
65 to 74 years	10%	N=9
75 years or older	10%	N=9
Total	100%	N=92

Table 63: Question D16

What is your sex?	Percent	Number
Female	63%	N=59
Male	37%	N=34
Total	100%	N=93

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	63%	N=59
Land line	15%	N=14
Both	22%	N=20
Total	100%	N=93