



THE NCSTM
The National Citizen SurveyTM

Rosenberg, TX

Technical Appendices

2016



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Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Rosenberg:	Excellent		Good		Fair		Poor		Total	
Rosenberg as a place to live	34%	N=67	44%	N=85	20%	N=38	3%	N=5	100%	N=196
Your neighborhood as a place to live	35%	N=68	43%	N=84	20%	N=40	2%	N=3	100%	N=194
Rosenberg as a place to raise children	29%	N=51	42%	N=74	26%	N=47	4%	N=6	100%	N=178
Rosenberg as a place to work	17%	N=29	40%	N=69	27%	N=48	16%	N=28	100%	N=173
Rosenberg as a place to visit	17%	N=33	32%	N=61	36%	N=67	15%	N=29	100%	N=190
Rosenberg as a place to retire	23%	N=39	37%	N=63	29%	N=50	11%	N=20	100%	N=172
The overall quality of life in Rosenberg	20%	N=40	54%	N=104	24%	N=47	1%	N=3	100%	N=193

Table 2: Question 2

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Rosenberg	18%	N=36	57%	N=113	19%	N=38	5%	N=10	100%	N=196
Overall ease of getting to the places you usually have to visit	22%	N=43	41%	N=79	32%	N=62	5%	N=9	100%	N=194
Quality of overall natural environment in Rosenberg	19%	N=36	45%	N=86	30%	N=57	6%	N=11	100%	N=190
Overall “built environment” of Rosenberg (including overall design, buildings, parks and transportation systems)	14%	N=27	37%	N=72	31%	N=59	18%	N=35	100%	N=194
Health and wellness opportunities in Rosenberg	14%	N=25	37%	N=68	40%	N=73	9%	N=17	100%	N=183
Overall opportunities for education and enrichment	23%	N=43	33%	N=61	34%	N=63	9%	N=17	100%	N=185
Overall economic health of Rosenberg	12%	N=22	44%	N=78	37%	N=65	7%	N=12	100%	N=177
Sense of community	17%	N=32	43%	N=81	31%	N=57	9%	N=17	100%	N=186
Overall image or reputation of Rosenberg	15%	N=28	48%	N=90	28%	N=53	9%	N=17	100%	N=187

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Rosenberg to someone who asks	40%	N=77	41%	N=80	13%	N=26	6%	N=11	100%	N=194
Remain in Rosenberg for the next five years	52%	N=98	29%	N=56	10%	N=19	9%	N=17	100%	N=190

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	60%	N=119	32%	N=64	5%	N=10	1%	N=3	1%	N=2	100%	N=196
In Rosenberg’s downtown/commercial area during the day	47%	N=90	44%	N=85	7%	N=14	2%	N=3	0%	N=0	100%	N=193

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	11%	N=21	40%	N=79	29%	N=56	20%	N=39	100%	N=195
Ease of public parking	16%	N=31	51%	N=96	22%	N=42	11%	N=21	100%	N=190
Ease of travel by car in Rosenberg	22%	N=43	45%	N=87	27%	N=52	6%	N=12	100%	N=194
Ease of travel by public transportation in Rosenberg	14%	N=16	21%	N=24	35%	N=41	31%	N=36	100%	N=117
Ease of travel by bicycle in Rosenberg	13%	N=17	29%	N=38	20%	N=26	38%	N=50	100%	N=130
Ease of walking in Rosenberg	8%	N=14	37%	N=61	33%	N=55	22%	N=37	100%	N=166
Availability of paths and walking trails	10%	N=17	26%	N=44	31%	N=53	32%	N=54	100%	N=168
Air quality	20%	N=37	47%	N=89	32%	N=60	2%	N=3	100%	N=189
Cleanliness of Rosenberg	10%	N=19	39%	N=77	40%	N=80	11%	N=21	100%	N=197
Overall appearance of Rosenberg	12%	N=23	40%	N=78	38%	N=74	11%	N=21	100%	N=197
Public places where people want to spend time	12%	N=23	47%	N=87	24%	N=44	16%	N=30	100%	N=184
Variety of housing options	10%	N=18	49%	N=86	25%	N=43	16%	N=27	100%	N=174
Availability of affordable quality housing	7%	N=12	47%	N=82	23%	N=41	23%	N=39	100%	N=174
Fitness opportunities (including exercise classes and paths or trails, etc.)	11%	N=18	34%	N=59	32%	N=55	24%	N=42	100%	N=175
Recreational opportunities	9%	N=17	30%	N=53	32%	N=57	29%	N=53	100%	N=180
Availability of affordable quality food	16%	N=30	54%	N=105	24%	N=46	6%	N=12	100%	N=194
Availability of affordable quality health care	18%	N=30	43%	N=72	32%	N=54	7%	N=12	100%	N=168
Availability of preventive health services	15%	N=25	42%	N=67	38%	N=62	5%	N=8	100%	N=162
Availability of affordable quality mental health care	19%	N=23	32%	N=39	44%	N=54	5%	N=6	100%	N=122

Table 6: Question 6

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	23%	N=24	35%	N=37	31%	N=32	11%	N=12	100%	N=105
Adult educational opportunities	21%	N=27	30%	N=39	31%	N=41	18%	N=23	100%	N=131
Opportunities to attend cultural/arts/music activities	13%	N=22	23%	N=39	33%	N=56	30%	N=51	100%	N=169
Employment opportunities	8%	N=12	26%	N=39	48%	N=73	18%	N=28	100%	N=152
Shopping opportunities	23%	N=44	50%	N=93	24%	N=45	3%	N=5	100%	N=188
Cost of living in Rosenberg	11%	N=21	44%	N=85	31%	N=59	14%	N=27	100%	N=193
Overall quality of business and service establishments in Rosenberg	13%	N=24	45%	N=84	38%	N=70	4%	N=7	100%	N=184
Vibrant downtown/commercial area	8%	N=14	37%	N=68	38%	N=70	17%	N=32	100%	N=184
Overall quality of new development in Rosenberg	18%	N=34	55%	N=104	22%	N=41	5%	N=10	100%	N=189
Opportunities to participate in social events and activities	14%	N=22	38%	N=61	31%	N=51	17%	N=28	100%	N=162
Opportunities to volunteer	20%	N=29	37%	N=54	35%	N=51	9%	N=13	100%	N=147
Opportunities to participate in community matters	16%	N=23	40%	N=55	30%	N=41	13%	N=18	100%	N=137
Openness and acceptance of the community toward people of diverse backgrounds	16%	N=26	46%	N=72	25%	N=39	13%	N=21	100%	N=158
Neighborliness of residents in Rosenberg	14%	N=25	37%	N=66	39%	N=69	10%	N=17	100%	N=177

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	12%	N=24	88%	N=172	100%	N=196
Made efforts to make your home more energy efficient	16%	N=32	84%	N=163	100%	N=195

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Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Observed a code violation or other hazard in Rosenberg	49%	N=95	51%	N=99	100%	N=194
Household member was a victim of a crime in Rosenberg	88%	N=171	12%	N=24	100%	N=195
Reported a crime to the police in Rosenberg	81%	N=157	19%	N=37	100%	N=194
Stocked supplies in preparation for an emergency	46%	N=90	54%	N=107	100%	N=196
Campaigned or advocated for an issue, cause or candidate	88%	N=171	12%	N=24	100%	N=195
Contacted the City of Rosenberg (in-person, phone, email or web) for help or information	53%	N=103	47%	N=92	100%	N=196
Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	87%	N=170	13%	N=26	100%	N=196

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Rosenberg?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Rosenberg recreation centers or their services	7%	N=14	14%	N=27	27%	N=53	52%	N=101	100%	N=195
Visited a neighborhood park or City park	10%	N=20	22%	N=42	38%	N=74	31%	N=60	100%	N=196
Attended a City-sponsored event	2%	N=5	2%	N=4	36%	N=69	60%	N=115	100%	N=192
Used public transportation instead of driving	4%	N=7	1%	N=3	3%	N=7	92%	N=178	100%	N=194
Carpooled with other adults or children instead of driving alone	8%	N=15	11%	N=21	15%	N=29	67%	N=129	100%	N=194
Walked or biked instead of driving	10%	N=19	8%	N=14	18%	N=34	65%	N=125	100%	N=192
Volunteered your time to some group/activity in Rosenberg	10%	N=19	10%	N=20	13%	N=24	67%	N=131	100%	N=194
Participated in a club	3%	N=5	5%	N=10	17%	N=33	75%	N=145	100%	N=193
Talked to or visited with your immediate neighbors	34%	N=65	29%	N=57	23%	N=45	14%	N=26	100%	N=194
Done a favor for a neighbor	21%	N=42	23%	N=44	30%	N=58	26%	N=51	100%	N=195

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=2	2%	N=5	17%	N=32	80%	N=152	100%	N=190
Watched (online or on television) a local public meeting	2%	N=4	3%	N=5	16%	N=30	80%	N=152	100%	N=190

Table 10: Question 10

Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Total	
Police services	31%	N=56	51%	N=94	13%	N=24	5%	N=10	100%	N=185
Fire services	40%	N=66	49%	N=82	10%	N=16	2%	N=3	100%	N=167
Crime prevention	26%	N=42	49%	N=80	21%	N=35	5%	N=8	100%	N=165
Fire prevention and education	33%	N=47	47%	N=66	19%	N=27	2%	N=3	100%	N=143
Traffic enforcement	21%	N=38	47%	N=85	24%	N=43	8%	N=15	100%	N=180
Street repair	13%	N=24	27%	N=50	30%	N=56	30%	N=57	100%	N=187
Street cleaning	11%	N=20	32%	N=58	37%	N=67	21%	N=38	100%	N=183
Street lighting	9%	N=17	41%	N=78	28%	N=53	23%	N=43	100%	N=191
Sidewalk maintenance	8%	N=14	39%	N=63	26%	N=42	26%	N=42	100%	N=161
Bus or transit services	12%	N=13	29%	N=32	16%	N=18	43%	N=48	100%	N=111
Garbage collection	35%	N=62	37%	N=66	20%	N=36	8%	N=15	100%	N=178

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Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Total	
Recycling	32%	N=55	36%	N=63	17%	N=29	15%	N=26	100%	N=173
Yard waste pick-up	31%	N=49	40%	N=63	22%	N=34	7%	N=11	100%	N=157
Storm drainage	14%	N=23	47%	N=79	23%	N=38	17%	N=29	100%	N=170
Drinking water	13%	N=24	46%	N=86	24%	N=44	17%	N=31	100%	N=185
Sewer services	15%	N=25	57%	N=95	25%	N=41	4%	N=7	100%	N=167
Utility billing	17%	N=30	49%	N=83	27%	N=46	7%	N=12	100%	N=171
City parks	16%	N=28	46%	N=78	28%	N=47	10%	N=17	100%	N=170
Recreation programs or classes	18%	N=22	31%	N=37	33%	N=40	18%	N=22	100%	N=122
Recreation centers or facilities	15%	N=19	36%	N=46	30%	N=38	19%	N=25	100%	N=129
Land use and planning	11%	N=14	38%	N=51	38%	N=51	13%	N=18	100%	N=135
Code enforcement (weeds, abandoned buildings, etc.)	9%	N=13	28%	N=42	44%	N=67	20%	N=30	100%	N=153
Animal control	14%	N=22	43%	N=68	28%	N=44	15%	N=23	100%	N=157
Economic development	12%	N=19	47%	N=74	35%	N=55	5%	N=8	100%	N=156
Public information services	16%	N=22	34%	N=47	40%	N=55	11%	N=15	100%	N=139
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	24%	N=32	37%	N=50	31%	N=42	8%	N=10	100%	N=134
Preservation of natural areas such as open space, farmlands and greenbelts	13%	N=21	36%	N=59	31%	N=51	21%	N=35	100%	N=166
Rosenberg open space	9%	N=15	42%	N=68	32%	N=52	17%	N=27	100%	N=161
City-sponsored special events	15%	N=19	36%	N=48	35%	N=47	14%	N=19	100%	N=133
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	20%	N=35	44%	N=77	28%	N=50	7%	N=13	100%	N=174

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Rosenberg	19%	N=33	49%	N=86	28%	N=49	4%	N=7	100%	N=174
The Federal Government	4%	N=6	36%	N=53	40%	N=59	20%	N=31	100%	N=149

Table 12: Question 12

Please rate the following categories of Rosenberg government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Rosenberg	8%	N=12	41%	N=63	35%	N=54	16%	N=25	100%	N=154
The overall direction that Rosenberg is taking	13%	N=22	51%	N=88	29%	N=50	7%	N=12	100%	N=172
The job Rosenberg government does at welcoming citizen involvement	11%	N=14	30%	N=40	44%	N=58	15%	N=21	100%	N=133
Overall confidence in Rosenberg government	8%	N=13	43%	N=67	36%	N=56	12%	N=19	100%	N=155
Generally acting in the best interest of the community	12%	N=18	37%	N=55	43%	N=65	8%	N=13	100%	N=150
Being honest	14%	N=20	35%	N=48	40%	N=55	11%	N=15	100%	N=138
Treating all residents fairly	12%	N=17	42%	N=60	33%	N=47	13%	N=18	100%	N=143

Table 13: Question 13

Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Rosenberg	59%	N=116	34%	N=67	6%	N=11	1%	N=2	100%	N=196
Overall ease of getting to the places you usually have to visit	49%	N=97	40%	N=78	9%	N=17	2%	N=4	100%	N=196
Quality of overall natural environment in Rosenberg	39%	N=76	47%	N=90	14%	N=26	1%	N=1	100%	N=193

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Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	39%	N=77	53%	N=102	7%	N=15	1%	N=1	100%	N=195
Health and wellness opportunities in Rosenberg	33%	N=65	52%	N=101	13%	N=25	2%	N=4	100%	N=195
Overall opportunities for education and enrichment	39%	N=74	47%	N=90	10%	N=19	4%	N=7	100%	N=191
Overall economic health of Rosenberg	41%	N=81	52%	N=102	6%	N=13	0%	N=0	100%	N=195
Sense of community	36%	N=69	47%	N=90	16%	N=32	1%	N=2	100%	N=193

Table 14: Question 14

Currently, trash is picked up once a week. To what extent do you agree or disagree that it would be worth an additional cost of a few dollars a month to increase trash pick-up service to twice weekly?	Percent	Number
Strongly agree	16%	N=29
Somewhat agree	23%	N=41
Somewhat disagree	24%	N=43
Strongly disagree	38%	N=68
Total	100%	N=180

Table 15: Question 15

How would you MOST like to find information about the City, its services, programs, and events?	Percent	Number
City website	33%	N=65
Monthly newsletter	42%	N=81
Municipal channel/TV	6%	N=12
Social media	19%	N=37
Total	100%	N=195

Table 16: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Recycle at home	12%	N=24	9%	N=17	9%	N=16	25%	N=48	46%	N=88	100%	N=193
Purchase goods or services from a business located in Rosenberg	2%	N=4	1%	N=2	11%	N=21	42%	N=80	44%	N=84	100%	N=192
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	11%	N=21	38%	N=72	30%	N=57	20%	N=39	100%	N=192
Participate in moderate or vigorous physical activity	5%	N=10	16%	N=31	35%	N=68	25%	N=47	19%	N=36	100%	N=191
Read or watch local news (via television, paper, computer, etc.)	3%	N=7	10%	N=18	13%	N=26	31%	N=60	42%	N=82	100%	N=192
Vote in local elections	24%	N=46	6%	N=11	13%	N=26	14%	N=28	42%	N=81	100%	N=191

Table 17: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	15%	N=29
Very good	36%	N=69
Good	36%	N=69
Fair	11%	N=22
Poor	1%	N=3
Total	100%	N=192

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Table 18: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=17
Somewhat positive	26%	N=49
Neutral	44%	N=83
Somewhat negative	20%	N=38
Very negative	2%	N=3
Total	100%	N=190

Table 19: Question D4

What is your employment status?	Percent	Number
Working full time for pay	69%	N=132
Working part time for pay	8%	N=16
Unemployed, looking for paid work	1%	N=3
Unemployed, not looking for paid work	3%	N=7
Fully retired	18%	N=35
Total	100%	N=192

Table 20: Question D5

Do you work inside the boundaries of Rosenberg?	Percent	Number
Yes, outside the home	37%	N=68
Yes, from home	6%	N=11
No	57%	N=106
Total	100%	N=184

Table 21: Question D6

How many years have you lived in Rosenberg?	Percent	Number
Less than 2 years	14%	N=26
2 to 5 years	27%	N=51
6 to 10 years	17%	N=33
11 to 20 years	4%	N=8
More than 20 years	38%	N=72
Total	100%	N=191

Table 22: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=119
Building with two or more homes (duplex, townhome, apartment or condominium)	35%	N=67
Mobile home	1%	N=2
Other	1%	N=3
Total	100%	N=191

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Table 23: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	44%	N=84
Owned	56%	N=108
Total	100%	N=192

Table 24: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=8
\$300 to \$599 per month	13%	N=24
\$600 to \$999 per month	32%	N=60
\$1,000 to \$1,499 per month	28%	N=52
\$1,500 to \$2,499 per month	19%	N=36
\$2,500 or more per month	4%	N=8
Total	100%	N=188

Table 25: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	56%	N=107
Yes	44%	N=85
Total	100%	N=192

Table 26: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=151
Yes	21%	N=40
Total	100%	N=191

Table 27: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	20%	N=36
\$25,000 to \$49,999	32%	N=58
\$50,000 to \$99,999	28%	N=51
\$100,000 to \$149,999	9%	N=16
\$150,000 or more	11%	N=21
Total	100%	N=182

Table 28: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	45%	N=85
Yes, I consider myself to be Spanish, Hispanic or Latino	55%	N=103
Total	100%	N=188

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Table 29: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=4
Asian, Asian Indian or Pacific Islander	3%	N=6
Black or African American	10%	N=19
White	61%	N=115
Other	26%	N=49

Total may exceed 100% as respondents could select more than one option.

Table 30: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=4
25 to 34 years	33%	N=62
35 to 44 years	15%	N=28
45 to 54 years	22%	N=42
55 to 64 years	12%	N=23
65 to 74 years	11%	N=20
75 years or older	6%	N=11
Total	100%	N=191

Table 31: Question D16

What is your sex?	Percent	Number
Female	54%	N=101
Male	46%	N=87
Total	100%	N=188

Table 32: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	79%	N=151
Land line	7%	N=14
Both	13%	N=25
Total	100%	N=190

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Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 33: Question 1

Please rate each of the following aspects of quality of life in Rosenberg:	Excellent		Good		Fair		Poor		Don't know		Total	
Rosenberg as a place to live	34%	N=67	43%	N=85	20%	N=38	3%	N=5	0%	N=0	100%	N=196
Your neighborhood as a place to live	35%	N=68	43%	N=84	20%	N=40	2%	N=3	0%	N=0	100%	N=195
Rosenberg as a place to raise children	26%	N=51	38%	N=74	24%	N=47	3%	N=6	9%	N=17	100%	N=194
Rosenberg as a place to work	15%	N=29	35%	N=69	24%	N=48	14%	N=28	11%	N=22	100%	N=195
Rosenberg as a place to visit	17%	N=33	31%	N=61	34%	N=67	15%	N=29	3%	N=6	100%	N=196
Rosenberg as a place to retire	21%	N=39	33%	N=63	26%	N=50	10%	N=20	10%	N=19	100%	N=191
The overall quality of life in Rosenberg	20%	N=40	53%	N=104	24%	N=47	1%	N=3	1%	N=2	100%	N=195

Table 34: Question 2

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Rosenberg	18%	N=36	57%	N=113	19%	N=38	5%	N=10	0%	N=0	100%	N=197
Overall ease of getting to the places you usually have to visit	22%	N=43	41%	N=79	32%	N=62	5%	N=9	1%	N=1	100%	N=195
Quality of overall natural environment in Rosenberg	19%	N=36	45%	N=86	30%	N=57	6%	N=11	1%	N=2	100%	N=192
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	14%	N=27	37%	N=72	30%	N=59	18%	N=35	1%	N=3	100%	N=197
Health and wellness opportunities in Rosenberg	13%	N=25	35%	N=68	38%	N=73	9%	N=17	6%	N=11	100%	N=193
Overall opportunities for education and enrichment	22%	N=43	31%	N=61	32%	N=63	9%	N=17	6%	N=12	100%	N=197
Overall economic health of Rosenberg	11%	N=22	40%	N=78	33%	N=65	6%	N=12	10%	N=19	100%	N=196
Sense of community	16%	N=32	41%	N=81	29%	N=57	9%	N=17	4%	N=8	100%	N=195
Overall image or reputation of Rosenberg	14%	N=28	46%	N=90	27%	N=53	9%	N=17	5%	N=10	100%	N=197

Table 35: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Rosenberg to someone who asks	39%	N=77	41%	N=80	13%	N=26	6%	N=11	2%	N=4	100%	N=197
Remain in Rosenberg for the next five years	51%	N=98	29%	N=56	10%	N=19	9%	N=17	2%	N=5	100%	N=194

Table 36: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	60%	N=119	32%	N=64	5%	N=10	1%	N=3	1%	N=2	1%	N=1	100%	N=197
In Rosenberg's downtown/commercial area during the day	45%	N=90	43%	N=85	7%	N=14	2%	N=3	0%	N=0	2%	N=5	100%	N=197

Table 37: Question 5

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	11%	N=21	40%	N=79	29%	N=56	20%	N=39	1%	N=1	100%	N=196
Ease of public parking	16%	N=31	49%	N=96	21%	N=42	11%	N=21	3%	N=6	100%	N=196
Ease of travel by car in Rosenberg	22%	N=43	44%	N=87	27%	N=52	6%	N=12	1%	N=2	100%	N=196
Ease of travel by public transportation in Rosenberg	8%	N=16	12%	N=24	21%	N=41	18%	N=36	40%	N=78	100%	N=196

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Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Ease of travel by bicycle in Rosenberg	9%	N=17	19%	N=38	13%	N=26	25%	N=50	33%	N=65	100%	N=195
Ease of walking in Rosenberg	7%	N=14	31%	N=61	28%	N=55	19%	N=37	15%	N=30	100%	N=196
Availability of paths and walking trails	9%	N=17	23%	N=44	27%	N=53	28%	N=54	13%	N=26	100%	N=194
Air quality	19%	N=37	45%	N=89	31%	N=60	1%	N=3	4%	N=7	100%	N=196
Cleanliness of Rosenberg	10%	N=19	39%	N=77	40%	N=80	11%	N=21	0%	N=0	100%	N=197
Overall appearance of Rosenberg	12%	N=23	39%	N=78	38%	N=74	11%	N=21	0%	N=0	100%	N=197
Public places where people want to spend time	12%	N=23	44%	N=87	23%	N=44	15%	N=30	7%	N=13	100%	N=197
Variety of housing options	9%	N=18	45%	N=86	22%	N=43	14%	N=27	10%	N=19	100%	N=192
Availability of affordable quality housing	6%	N=12	42%	N=82	21%	N=41	20%	N=39	11%	N=22	100%	N=196
Fitness opportunities (including exercise classes and paths or trails, etc.)	9%	N=18	30%	N=59	28%	N=55	21%	N=42	11%	N=22	100%	N=197
Recreational opportunities	9%	N=17	27%	N=53	29%	N=57	27%	N=53	8%	N=16	100%	N=195
Availability of affordable quality food	15%	N=30	53%	N=105	23%	N=46	6%	N=12	2%	N=3	100%	N=197
Availability of affordable quality health care	15%	N=30	37%	N=72	28%	N=54	6%	N=12	14%	N=28	100%	N=196
Availability of preventive health services	13%	N=25	34%	N=67	32%	N=62	4%	N=8	18%	N=35	100%	N=196
Availability of affordable quality mental health care	12%	N=23	20%	N=39	27%	N=54	3%	N=6	38%	N=76	100%	N=197

Table 38: Question 6

Please rate each of the following characteristics as they relate to Rosenberg as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality child care/preschool	12%	N=24	19%	N=37	16%	N=32	6%	N=12	47%	N=92	100%	N=197
Adult educational opportunities	14%	N=27	20%	N=39	21%	N=41	12%	N=23	33%	N=65	100%	N=196
Opportunities to attend cultural/arts/music activities	11%	N=22	20%	N=39	29%	N=56	26%	N=51	14%	N=27	100%	N=196
Employment opportunities	6%	N=12	21%	N=39	38%	N=73	15%	N=28	21%	N=39	100%	N=192
Shopping opportunities	23%	N=44	49%	N=93	24%	N=45	3%	N=5	1%	N=2	100%	N=190
Cost of living in Rosenberg	11%	N=21	44%	N=85	30%	N=59	14%	N=27	1%	N=2	100%	N=195
Overall quality of business and service establishments in Rosenberg	12%	N=24	43%	N=84	36%	N=70	4%	N=7	6%	N=12	100%	N=196
Vibrant downtown/commercial area	7%	N=14	35%	N=68	36%	N=70	16%	N=32	6%	N=12	100%	N=195
Overall quality of new development in Rosenberg	17%	N=34	53%	N=104	21%	N=41	5%	N=10	3%	N=6	100%	N=196
Opportunities to participate in social events and activities	11%	N=22	31%	N=61	26%	N=51	14%	N=28	16%	N=32	100%	N=194
Opportunities to volunteer	15%	N=29	28%	N=54	26%	N=51	6%	N=13	25%	N=49	100%	N=196
Opportunities to participate in community matters	12%	N=23	28%	N=55	21%	N=41	9%	N=18	29%	N=57	100%	N=193
Openness and acceptance of the community toward people of diverse backgrounds	13%	N=26	37%	N=72	20%	N=39	11%	N=21	19%	N=37	100%	N=195
Neighborliness of residents in Rosenberg	13%	N=25	35%	N=66	36%	N=69	9%	N=17	7%	N=13	100%	N=190

Table 39: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
	%	N	%	N	%	N
Made efforts to conserve water	12%	N=24	88%	N=172	100%	N=196
Made efforts to make your home more energy efficient	16%	N=32	84%	N=163	100%	N=195
Observed a code violation or other hazard in Rosenberg	49%	N=95	51%	N=99	100%	N=194
Household member was a victim of a crime in Rosenberg	88%	N=171	12%	N=24	100%	N=195
Reported a crime to the police in Rosenberg	81%	N=157	19%	N=37	100%	N=194
Stocked supplies in preparation for an emergency	46%	N=90	54%	N=107	100%	N=196
Campaigned or advocated for an issue, cause or candidate	88%	N=171	12%	N=24	100%	N=195

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Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Contacted the City of Rosenberg (in-person, phone, email or web) for help or information	53%	N=103	47%	N=92	100%	N=196
Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	87%	N=170	13%	N=26	100%	N=196

Table 40: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Rosenberg?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Rosenberg recreation centers or their services	7%	N=14	14%	N=27	27%	N=53	52%	N=101	100%	N=195
Visited a neighborhood park or City park	10%	N=20	22%	N=42	38%	N=74	31%	N=60	100%	N=196
Attended a City-sponsored event	2%	N=5	2%	N=4	36%	N=69	60%	N=115	100%	N=192
Used public transportation instead of driving	4%	N=7	1%	N=3	3%	N=7	92%	N=178	100%	N=194
Carpooled with other adults or children instead of driving alone	8%	N=15	11%	N=21	15%	N=29	67%	N=129	100%	N=194
Walked or biked instead of driving	10%	N=19	8%	N=14	18%	N=34	65%	N=125	100%	N=192
Volunteered your time to some group/activity in Rosenberg	10%	N=19	10%	N=20	13%	N=24	67%	N=131	100%	N=194
Participated in a club	3%	N=5	5%	N=10	17%	N=33	75%	N=145	100%	N=193
Talked to or visited with your immediate neighbors	34%	N=65	29%	N=57	23%	N=45	14%	N=26	100%	N=194
Done a favor for a neighbor	21%	N=42	23%	N=44	30%	N=58	26%	N=51	100%	N=195

Table 41: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=2	2%	N=5	17%	N=32	80%	N=152	100%	N=190
Watched (online or on television) a local public meeting	2%	N=4	3%	N=5	16%	N=30	80%	N=152	100%	N=190

Table 42: Question 10

Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	29%	N=56	48%	N=94	12%	N=24	5%	N=10	6%	N=12	100%	N=196
Fire services	35%	N=66	43%	N=82	8%	N=16	1%	N=3	13%	N=24	100%	N=191
Crime prevention	22%	N=42	41%	N=80	18%	N=35	4%	N=8	15%	N=30	100%	N=195
Fire prevention and education	24%	N=47	35%	N=66	14%	N=27	1%	N=3	25%	N=48	100%	N=191
Traffic enforcement	19%	N=38	43%	N=85	22%	N=43	8%	N=15	8%	N=15	100%	N=195
Street repair	12%	N=24	26%	N=50	29%	N=56	29%	N=57	4%	N=8	100%	N=195
Street cleaning	10%	N=20	30%	N=58	34%	N=67	19%	N=38	6%	N=12	100%	N=195
Street lighting	9%	N=17	40%	N=78	27%	N=53	22%	N=43	2%	N=4	100%	N=195
Sidewalk maintenance	7%	N=14	33%	N=63	22%	N=42	22%	N=42	16%	N=32	100%	N=193
Bus or transit services	7%	N=13	17%	N=32	9%	N=18	25%	N=48	43%	N=83	100%	N=194
Garbage collection	32%	N=62	34%	N=66	19%	N=36	8%	N=15	7%	N=14	100%	N=192
Recycling	28%	N=55	32%	N=63	15%	N=29	13%	N=26	11%	N=21	100%	N=194
Yard waste pick-up	25%	N=49	33%	N=63	18%	N=34	5%	N=11	19%	N=37	100%	N=194
Storm drainage	12%	N=23	41%	N=79	20%	N=38	15%	N=29	12%	N=24	100%	N=194
Drinking water	13%	N=24	44%	N=86	23%	N=44	16%	N=31	5%	N=10	100%	N=195
Sewer services	13%	N=25	49%	N=95	21%	N=41	4%	N=7	14%	N=28	100%	N=195

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Please rate the quality of each of the following services in Rosenberg:	Excellent		Good		Fair		Poor		Don't know		Total	
Utility billing	16%	N=30	45%	N=83	24%	N=46	7%	N=12	9%	N=16	100%	N=187
City parks	14%	N=28	40%	N=78	25%	N=47	9%	N=17	12%	N=23	100%	N=192
Recreation programs or classes	12%	N=22	20%	N=37	22%	N=40	12%	N=22	34%	N=64	100%	N=186
Recreation centers or facilities	11%	N=19	26%	N=46	21%	N=38	14%	N=25	29%	N=52	100%	N=182
Land use and planning	8%	N=14	27%	N=51	27%	N=51	10%	N=18	28%	N=54	100%	N=189
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=13	22%	N=42	35%	N=67	16%	N=30	21%	N=40	100%	N=193
Animal control	12%	N=22	36%	N=68	23%	N=44	12%	N=23	17%	N=31	100%	N=189
Economic development	10%	N=19	39%	N=74	29%	N=55	4%	N=8	18%	N=34	100%	N=190
Public information services	12%	N=22	24%	N=47	29%	N=55	8%	N=15	28%	N=53	100%	N=192
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=32	26%	N=50	22%	N=42	5%	N=10	30%	N=56	100%	N=190
Preservation of natural areas such as open space, farmlands and greenbelts	11%	N=21	31%	N=59	27%	N=51	18%	N=35	13%	N=25	100%	N=191
Rosenberg open space	8%	N=15	35%	N=68	27%	N=52	14%	N=27	16%	N=31	100%	N=193
City-sponsored special events	10%	N=19	25%	N=48	25%	N=47	10%	N=19	30%	N=56	100%	N=190
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	18%	N=35	40%	N=77	26%	N=50	7%	N=13	9%	N=17	100%	N=192

Table 43: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Rosenberg	17%	N=33	44%	N=86	25%	N=49	4%	N=7	10%	N=20	100%	N=195
The Federal Government	3%	N=6	27%	N=53	30%	N=59	16%	N=31	23%	N=45	100%	N=194

Table 44: Question 12

Please rate the following categories of Rosenberg government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Rosenberg	6%	N=12	33%	N=63	28%	N=54	13%	N=25	19%	N=37	100%	N=191
The overall direction that Rosenberg is taking	11%	N=22	45%	N=88	26%	N=50	6%	N=12	11%	N=22	100%	N=194
The job Rosenberg government does at welcoming citizen involvement	8%	N=14	21%	N=40	31%	N=58	11%	N=21	30%	N=56	100%	N=188
Overall confidence in Rosenberg government	7%	N=13	35%	N=67	29%	N=56	10%	N=19	20%	N=39	100%	N=193
Generally acting in the best interest of the community	9%	N=18	29%	N=55	34%	N=65	7%	N=13	22%	N=41	100%	N=191
Being honest	10%	N=20	25%	N=48	29%	N=55	8%	N=15	28%	N=55	100%	N=193
Treating all residents fairly	9%	N=17	31%	N=60	25%	N=47	10%	N=18	26%	N=51	100%	N=193

Table 45: Question 13

Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Rosenberg	59%	N=116	34%	N=67	6%	N=11	1%	N=2	100%	N=196
Overall ease of getting to the places you usually have to visit	49%	N=97	40%	N=78	9%	N=17	2%	N=4	100%	N=196
Quality of overall natural environment in Rosenberg	39%	N=76	47%	N=90	14%	N=26	1%	N=1	100%	N=193
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	39%	N=77	53%	N=102	7%	N=15	1%	N=1	100%	N=195
Health and wellness opportunities in Rosenberg	33%	N=65	52%	N=101	13%	N=25	2%	N=4	100%	N=195
Overall opportunities for education and enrichment	39%	N=74	47%	N=90	10%	N=19	4%	N=7	100%	N=191
Overall economic health of Rosenberg	41%	N=81	52%	N=102	6%	N=13	0%	N=0	100%	N=195
Sense of community	36%	N=69	47%	N=90	16%	N=32	1%	N=2	100%	N=193

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Table 46: Question 14

Currently, trash is picked up once a week. To what extent do you agree or disagree that it would be worth an additional cost of a few dollars a month to increase trash pick-up service to twice weekly?	Percent	Number
Strongly agree	15%	N=29
Somewhat agree	21%	N=41
Somewhat disagree	22%	N=43
Strongly disagree	35%	N=68
Don't know	7%	N=14
Total	100%	N=194

Table 47: Question 15

How would you MOST like to find information about the City, its services, programs, and events?	Percent	Number
City website	33%	N=65
Monthly newsletter	42%	N=81
Municipal channel/TV	6%	N=12
Social media	19%	N=37
Total	100%	N=195

Table 48: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	12%	N=24	9%	N=17	9%	N=16	25%	N=48	46%	N=88	100%	N=193
Purchase goods or services from a business located in Rosenberg	2%	N=4	1%	N=2	11%	N=21	42%	N=80	44%	N=84	100%	N=192
Eat at least 5 portions of fruits and vegetables a day	1%	N=2	11%	N=21	38%	N=72	30%	N=57	20%	N=39	100%	N=192
Participate in moderate or vigorous physical activity	5%	N=10	16%	N=31	35%	N=68	25%	N=47	19%	N=36	100%	N=191
Read or watch local news (via television, paper, computer, etc.)	3%	N=7	10%	N=18	13%	N=26	31%	N=60	42%	N=82	100%	N=192
Vote in local elections	24%	N=46	6%	N=11	13%	N=26	14%	N=28	42%	N=81	100%	N=191

Table 49: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	15%	N=29
Very good	36%	N=69
Good	36%	N=69
Fair	11%	N=22
Poor	1%	N=3
Total	100%	N=192

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Table 50: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	9%	N=17
Somewhat positive	26%	N=49
Neutral	44%	N=83
Somewhat negative	20%	N=38
Very negative	2%	N=3
Total	100%	N=190

Table 51: Question D4

What is your employment status?	Percent	Number
Working full time for pay	69%	N=132
Working part time for pay	8%	N=16
Unemployed, looking for paid work	1%	N=3
Unemployed, not looking for paid work	3%	N=7
Fully retired	18%	N=35
Total	100%	N=192

Table 52: Question D5

Do you work inside the boundaries of Rosenberg?	Percent	Number
Yes, outside the home	37%	N=68
Yes, from home	6%	N=11
No	57%	N=106
Total	100%	N=184

Table 53: Question D6

How many years have you lived in Rosenberg?	Percent	Number
Less than 2 years	14%	N=26
2 to 5 years	27%	N=51
6 to 10 years	17%	N=33
11 to 20 years	4%	N=8
More than 20 years	38%	N=72
Total	100%	N=191

Table 54: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	63%	N=119
Building with two or more homes (duplex, townhome, apartment or condominium)	35%	N=67
Mobile home	1%	N=2
Other	1%	N=3
Total	100%	N=191

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Table 55: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	44%	N=84
Owned	56%	N=108
Total	100%	N=192

Table 56: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	4%	N=8
\$300 to \$599 per month	13%	N=24
\$600 to \$999 per month	32%	N=60
\$1,000 to \$1,499 per month	28%	N=52
\$1,500 to \$2,499 per month	19%	N=36
\$2,500 or more per month	4%	N=8
Total	100%	N=188

Table 57: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	56%	N=107
Yes	44%	N=85
Total	100%	N=192

Table 58: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	79%	N=151
Yes	21%	N=40
Total	100%	N=191

Table 59: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	20%	N=36
\$25,000 to \$49,999	32%	N=58
\$50,000 to \$99,999	28%	N=51
\$100,000 to \$149,999	9%	N=16
\$150,000 or more	11%	N=21
Total	100%	N=182

Table 60: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	45%	N=85
Yes, I consider myself to be Spanish, Hispanic or Latino	55%	N=103
Total	100%	N=188

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Table 61: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=4
Asian, Asian Indian or Pacific Islander	3%	N=6
Black or African American	10%	N=19
White	61%	N=115
Other	26%	N=49

Total may exceed 100% as respondents could select more than one option.

Table 62: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=4
25 to 34 years	33%	N=62
35 to 44 years	15%	N=28
45 to 54 years	22%	N=42
55 to 64 years	12%	N=23
65 to 74 years	11%	N=20
75 years or older	6%	N=11
Total	100%	N=191

Table 63: Question D16

What is your sex?	Percent	Number
Female	54%	N=101
Male	46%	N=87
Total	100%	N=188

Table 64: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	79%	N=151
Land line	7%	N=14
Both	13%	N=25
Total	100%	N=190

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Rosenberg chose to have comparisons made to the entire database and a subset of similar jurisdictions from the database (communities with median household incomes between \$30,000 and \$60,000 and populations between 20,000 and 40,000).

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Rosenberg's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Rosenberg's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Rosenberg's rating to the benchmark.

In that final column, Rosenberg's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Rosenberg residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 65: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Rosenberg	74%	285	409	Similar
Overall image or reputation of Rosenberg	63%	209	308	Similar
Rosenberg as a place to live	78%	239	352	Similar
Your neighborhood as a place to live	78%	156	274	Similar
Rosenberg as a place to raise children	70%	238	343	Similar
Rosenberg as a place to retire	60%	205	326	Similar
Overall appearance of Rosenberg	51%	264	321	Lower

Table 66: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Rosenberg	75%	169	241	Similar
	In your neighborhood during the day	93%	193	314	Similar
	In Rosenberg's downtown/commercial area during the day	91%	158	268	Similar
Mobility	Overall ease of getting to the places you usually have to visit	63%	108	157	Similar
	Availability of paths and walking trails	36%	255	276	Lower
	Ease of walking in Rosenberg	45%	232	258	Lower
	Ease of travel by bicycle in Rosenberg	42%	213	262	Lower
	Ease of travel by public transportation in Rosenberg	34%	83	139	Similar
	Ease of travel by car in Rosenberg	67%	101	265	Similar
	Ease of public parking	67%	45	130	Similar
Natural Environment	Traffic flow on major streets	51%	164	310	Similar
	Quality of overall natural environment in Rosenberg	64%	186	245	Similar
	Cleanliness of Rosenberg	49%	202	239	Lower
Built Environment	Air quality	67%	137	222	Similar
	Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	51%	111	150	Similar
	Overall quality of new development in Rosenberg	73%	42	253	Similar
	Availability of affordable quality housing	54%	127	266	Similar
	Variety of housing options	60%	149	245	Similar
Economy	Public places where people want to spend time	59%	104	144	Similar
	Overall economic health of Rosenberg	57%	90	155	Similar
	Vibrant downtown/commercial area	45%	74	140	Similar
	Overall quality of business and service establishments in Rosenberg	58%	135	238	Similar
	Cost of living in Rosenberg	55%	51	150	Similar
	Shopping opportunities	73%	66	263	Higher
	Employment opportunities	34%	136	277	Similar
	Rosenberg as a place to visit	49%	116	163	Similar
	Rosenberg as a place to work	56%	212	317	Similar
	Recreation and Wellness	Health and wellness opportunities in Rosenberg	51%	130	152
Availability of affordable quality mental health care		51%	27	130	Similar
Availability of preventive health services		57%	111	202	Similar
Availability of affordable quality health care		61%	99	227	Similar
Availability of affordable quality food		70%	99	202	Similar
	Recreational opportunities	39%	258	269	Much lower

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	45%	141	146	Lower
Education and Enrichment	Overall opportunities for education and enrichment	57%	99	150	Similar
	Opportunities to attend cultural/arts/music activities	37%	228	262	Lower
	Adult educational opportunities	51%	93	136	Similar
	Availability of affordable quality child care/preschool	58%	59	224	Similar
Community Engagement	Opportunities to participate in social events and activities	51%	172	226	Similar
	Neighborliness of Rosenberg	51%	105	145	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	62%	148	256	Similar
	Opportunities to participate in community matters	57%	162	238	Similar
	Opportunities to volunteer	57%	177	232	Similar

Table 67: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Rosenberg	68%	240	396	Similar
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	64%	262	331	Similar
Value of services for the taxes paid to Rosenberg	49%	244	358	Similar
Overall direction that Rosenberg is taking	64%	116	289	Similar
Job Rosenberg government does at welcoming citizen involvement	41%	190	276	Similar
Overall confidence in Rosenberg government	52%	80	151	Similar
Generally acting in the best interest of the community	48%	77	150	Similar
Being honest	49%	78	146	Similar
Treating all residents fairly	54%	74	150	Similar
Services provided by the Federal Government	40%	99	216	Similar

Table 68: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	81%	205	Similar	Similar
	Fire services	89%	226	Similar	Similar
	Crime prevention	74%	123	Similar	Similar
	Fire prevention and education	79%	103	Similar	Similar
	Animal control	57%	215	Similar	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61%	107	Similar	Similar
Mobility	Traffic enforcement	68%	130	Similar	Similar
	Street repair	40%	261	Similar	Similar
	Street cleaning	43%	245	Lower	Lower
	Street lighting	50%	245	Similar	Similar
	Sidewalk maintenance	47%	220	Similar	Similar
	Bus or transit services	41%	165	Lower	Lower
Natural Environment	Garbage collection	72%	267	Similar	Similar
	Recycling	68%	256	Similar	Similar
	Yard waste pick-up	72%	122	Similar	Similar
	Drinking water	60%	260	Lower	Lower
	Preservation of natural areas such as open space, farmlands and greenbelts	48%	192	Similar	Similar
	Rosenberg open space	51%	108	Similar	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Built Environment	Storm drainage	60%	233	Similar	Similar
	Sewer services	71%	226	Similar	Similar
	Utility billing	66%	82	Similar	Similar
	Land use and planning	49%	129	Similar	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	36%	231	Similar	Similar
Economy	Economic development	60%	75	Similar	Similar
Recreation and Wellness	City parks	62%	268	Lower	Lower
	Recreation programs or classes	49%	286	Lower	Lower
	Recreation centers or facilities	51%	231	Lower	Lower
Education and Enrichment	City-sponsored special events	51%	133	Similar	Similar
Community Engagement	Public information services	50%	219	Similar	Similar

Table 69: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	60%	165	273	Similar
Recommend living in Rosenberg to someone who asks	81%	175	247	Similar
Remain in Rosenberg for the next five years	81%	161	242	Similar
Contacted Rosenberg (in-person, phone, email or web) for help or information	47%	122	278	Similar

Table 70: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	54%	9	135	Higher
	Did NOT report a crime to the police	81%	62	147	Similar
	Household member was NOT a victim of a crime	88%	146	239	Similar
Mobility	Used public transportation instead of driving	8%	98	123	Lower
	Carpooled with other adults or children instead of driving alone	33%	124	140	Lower
	Walked or biked instead of driving	35%	138	145	Much lower
Natural Environment	Made efforts to conserve water	88%	41	136	Similar
	Made efforts to make your home more energy efficient	84%	12	136	Similar
	Recycle at home	79%	165	225	Similar
Built Environment	Did NOT observe a code violation or other hazard in Rosenberg	49%	82	139	Similar
	NOT experiencing housing costs stress	68%	123	221	Similar
Economy	Purchase goods or services from a business located in Rosenberg	97%	80	142	Similar
	Economy will have positive impact on income	35%	39	223	Similar
	Work inside boundaries of Rosenberg	43%	63	142	Similar
Recreation and Wellness	Used Rosenberg recreation centers or their services	48%	177	211	Similar
	Visited a neighborhood park or City park	69%	226	242	Lower
	Eat at least 5 portions of fruits and vegetables a day	88%	24	139	Similar
	Participate in moderate or vigorous physical activity	79%	121	141	Similar
	In very good to excellent health	51%	120	141	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Attended City-sponsored event	40%	122	143	Lower
	Campaigned or advocated for an issue, cause or candidate	12%	125	132	Similar
	Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	13%	106	141	Similar
	Volunteered your time to some group/activity in Rosenberg	33%	165	231	Similar
	Participated in a club	25%	121	208	Similar
	Talked to or visited with your immediate neighbors	86%	117	142	Similar
	Done a favor for a neighbor	74%	124	137	Similar
	Attended a local public meeting	20%	129	230	Similar
	Watched (online or on television) a local public meeting	20%	142	194	Similar
	Read or watch local news (via television, paper, computer, etc.)	87%	65	142	Similar
Community Engagement	Vote in local elections	70%	189	223	Similar

Communities included in national comparisons

The communities included in Rosenberg’s comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO.....	441,603	Battle Creek city, MI.....	52,347
Airway Heights city, WA.....	6,114	Bay City city, MI.....	34,932
Albany city, OR.....	50,158	Baytown city, TX.....	71,802
Albemarle County, VA.....	98,970	Bedford city, TX.....	46,979
Albert Lea city, MN.....	18,016	Bedford town, MA.....	13,320
Alexandria city, VA.....	139,966	Bellevue city, WA.....	122,363
Algonquin village, IL.....	30,046	Bellingham city, WA.....	80,885
Aliso Viejo city, CA.....	47,823	Beltrami County, MN.....	44,442
Altoona city, IA.....	14,541	Benbrook city, TX.....	21,234
American Canyon city, CA.....	19,454	Bend city, OR.....	76,639
Ames city, IA.....	58,965	Benicia city, CA.....	26,997
Andover CDP, MA.....	8,762	Bettendorf city, IA.....	33,217
Ankeny city, IA.....	45,582	Billings city, MT.....	104,170
Ann Arbor city, MI.....	113,934	Blaine city, MN.....	57,186
Annapolis city, MD.....	38,394	Bloomfield Hills city, MI.....	3,869
Apache Junction city, AZ.....	35,840	Bloomington city, MN.....	82,893
Apple Valley town, CA.....	69,135	Blue Springs city, MO.....	52,575
Arapahoe County, CO.....	572,003	Boise City city, ID.....	205,671
Arkansas City city, AR.....	366	Boone County, KY.....	118,811
Arlington city, TX.....	365,438	Boulder city, CO.....	97,385
Arlington County, VA.....	207,627	Bowling Green city, KY.....	58,067
Arvada city, CO.....	106,433	Bozeman city, MT.....	37,280
Asheville city, NC.....	83,393	Brentwood city, MO.....	8,055
Ashland city, OR.....	20,078	Brentwood city, TN.....	37,060
Ashland town, VA.....	7,225	Brighton city, CO.....	33,352
Aspen city, CO.....	6,658	Bristol city, TN.....	26,702
Athens-Clarke County unified government (balance),	115,452	Broken Arrow city, OK.....	98,850
Auburn city, AL.....	53,380	Brookfield city, WI.....	37,920
Auburn city, WA.....	70,180	Brookline CDP, MA.....	58,732
Augusta CCD, GA.....	134,777	Broomfield city, CO.....	55,889
Aurora city, CO.....	325,078	Brownsburg town, IN.....	21,285
Austin city, TX.....	790,390	Bryan city, TX.....	76,201
Bainbridge Island city, WA.....	23,025	Burien city, WA.....	33,313
Baltimore city, MD.....	620,961	Burleson city, TX.....	36,690
Bartonville town, TX.....	1,469	Cabarrus County, NC.....	178,011

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Cambridge city, MA	105,162	Denver city, CO	600,158
Canton city, SD	3,057	Derby city, KS	22,158
Cape Coral city, FL	154,305	Des Peres city, MO	8,373
Cape Girardeau city, MO	37,941	Destin city, FL	12,305
Carlisle borough, PA	18,682	Dorchester County, MD	32,618
Carlsbad city, CA	105,328	Dothan city, AL	65,496
Carroll city, IA	10,103	Douglas County, CO	285,465
Cartersville city, GA	19,731	Dover city, NH	29,987
Cary town, NC	135,234	Dublin city, CA	46,036
Casa Grande city, AZ	48,571	Duluth city, MN	86,265
Casper city, WY	55,316	Duncanville city, TX	38,524
Castine town, ME	1,366	Durham city, NC	228,330
Castle Pines North city, CO	10,360	Eagle town, CO	6,508
Castle Rock town, CO	48,231	East Baton Rouge Parish, LA	440,171
Cedar Rapids city, IA	126,326	East Grand Forks city, MN	8,601
Centennial city, CO	100,377	East Lansing city, MI	48,579
Centralia city, IL	13,032	Eau Claire city, WI	65,883
Chambersburg borough, PA	20,268	Eden Prairie city, MN	60,797
Chandler city, AZ	236,123	Edgerton city, KS	1,671
Chanhassen city, MN	22,952	Edgewater city, CO	5,170
Chapel Hill town, NC	57,233	Edina city, MN	47,941
Charlotte city, NC	731,424	Edmond city, OK	81,405
Charlotte County, FL	159,978	Edmonds city, WA	39,709
Charlottesville city, VA	43,475	El Cerrito city, CA	23,549
Chattanooga city, TN	167,674	El Dorado County, CA	181,058
Chesterfield County, VA	316,236	El Paso city, TX	649,121
Chippewa Falls city, WI	13,661	Elk Grove city, CA	153,015
Citrus Heights city, CA	83,301	Elk River city, MN	22,974
Clackamas County, OR	375,992	Elko New Market city, MN	4,110
Clarendon Hills village, IL	8,427	Elmhurst city, IL	44,121
Clayton city, MO	15,939	Encinitas city, CA	59,518
Clearwater city, FL	107,685	Englewood city, CO	30,255
Cleveland Heights city, OH	46,121	Erie town, CO	18,135
Clinton city, SC	8,490	Escambia County, FL	297,619
Clive city, IA	15,447	Estes Park town, CO	5,858
Clovis city, CA	95,631	Fairview town, TX	7,248
College Park city, MD	30,413	Farmington Hills city, MI	79,740
College Station city, TX	93,857	Fayetteville city, NC	200,564
Colleyville city, TX	22,807	Fishers town, IN	76,794
Collinsville city, IL	25,579	Flower Mound town, TX	64,669
Columbia city, MO	108,500	Forest Grove city, OR	21,083
Columbia city, SC	129,272	Fort Collins city, CO	143,986
Columbia Falls city, MT	4,688	Fort Smith city, AR	86,209
Columbus city, WI	4,991	Fort Worth city, TX	741,206
Commerce City city, CO	45,913	Fountain Hills town, AZ	22,489
Concord city, CA	122,067	Franklin city, TN	62,487
Concord town, MA	17,668	Fredericksburg city, VA	24,286
Cookeville city, TN	30,435	Fremont city, CA	214,089
Coon Rapids city, MN	61,476	Friendswood city, TX	35,805
Copperas Cove city, TX	32,032	Fruita city, CO	12,646
Coronado city, CA	18,912	Gahanna city, OH	33,248
Corvallis city, OR	54,462	Gaithersburg city, MD	59,933
Creve Coeur city, MO	17,833	Galveston city, TX	47,743
Cross Roads town, TX	1,563	Gardner city, KS	19,123
Crystal Lake city, IL	40,743	Geneva city, NY	13,261
Dacono city, CO	4,152	Georgetown city, TX	47,400
Dade City city, FL	6,437	Gilbert town, AZ	208,453
Dakota County, MN	398,552	Gillette city, WY	29,087
Dallas city, OR	14,583	Glendora city, CA	50,073
Dallas city, TX	1,197,816	Glenview village, IL	44,692
Danville city, KY	16,218	Globe city, AZ	7,532
Dardenne Prairie city, MO	11,494	Golden city, CO	18,867
Davenport city, IA	99,685	Golden Valley city, MN	20,371
Davidson town, NC	10,944	Goodyear city, AZ	65,275
Dayton city, OH	141,527	Grafton village, WI	11,459
Decatur city, GA	19,335	Grand Blanc city, MI	8,276
Del Mar city, CA	4,161	Grand Island city, NE	48,520
Delray Beach city, FL	60,522	Grass Valley city, CA	12,860
Denison city, TX	22,682	Greeley city, CO	92,889
Denton city, TX	113,383	Green Valley CDP, AZ	21,391

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Greenville city, NC.....	84,554	Laguna Niguel city, CA	62,979
Greenwich town, CT.....	61,171	Lake Oswego city, OR	36,619
Greenwood Village city, CO.....	13,925	Lake Stevens city, WA.....	28,069
Greer city, SC	25,515	Lake Worth city, FL	34,910
Guilford County, NC.....	488,406	Lake Zurich village, IL	19,631
Gunnison County, CO.....	15,324	Lakeville city, MN.....	55,954
Gurnee village, IL.....	31,295	Lakewood city, CO.....	142,980
Hailey city, ID.....	7,960	Lakewood city, WA.....	58,163
Haines Borough, AK.....	2,508	Lane County, OR.....	351,715
Hallandale Beach city, FL.....	37,113	Larimer County, CO.....	299,630
Hamilton city, OH.....	62,477	Las Cruces city, NM.....	97,618
Hanover County, VA.....	99,863	Las Vegas city, NV.....	583,756
Harrisonburg city, VA.....	48,914	Lawrence city, KS.....	87,643
Harrisonville city, MO.....	10,019	League City city, TX.....	83,560
Hayward city, CA.....	144,186	Lee's Summit city, MO.....	91,364
Henderson city, NV.....	257,729	Lehi city, UT.....	47,407
Herndon town, VA.....	23,292	Lenexa city, KS.....	48,190
High Point city, NC.....	104,371	Lewis County, NY.....	27,087
Highland Park city, IL.....	29,763	Lewisville city, TX.....	95,290
Highlands Ranch CDP, CO.....	96,713	Libertyville village, IL.....	20,315
Hillsborough town, NC.....	6,087	Lincoln city, NE.....	258,379
Holland city, MI.....	33,051	Lindsborg city, KS.....	3,458
Honolulu County, HI.....	953,207	Littleton city, CO.....	41,737
Hooksett town, NH.....	13,451	Livermore city, CA.....	80,968
Hopkins city, MN.....	17,591	Lombard village, IL.....	43,165
Hopkinton town, MA.....	14,925	Lone Tree city, CO.....	10,218
Hoquiam city, WA.....	8,726	Long Grove village, IL.....	8,043
Horry County, SC.....	269,291	Longmont city, CO.....	86,270
Hudson city, OH.....	22,262	Longview city, TX.....	80,455
Hudson town, CO.....	2,356	Los Alamos County, NM.....	17,950
Hudsonville city, MI.....	7,116	Louisville city, CO.....	18,376
Huntersville town, NC.....	46,773	Lynchburg city, VA.....	75,568
Hurst city, TX.....	37,337	Lynnwood city, WA.....	35,836
Hutchinson city, MN.....	14,178	Macomb County, MI.....	840,978
Hutto city, TX.....	14,698	Madison city, WI.....	233,209
Hyattsville city, MD.....	17,557	Manhattan Beach city, CA.....	35,135
Independence city, MO.....	116,830	Mankato city, MN.....	39,309
Indian Trail town, NC.....	33,518	Maple Grove city, MN.....	61,567
Indianola city, IA.....	14,782	Maple Valley city, WA.....	22,684
Iowa City city, IA.....	67,862	Maricopa County, AZ.....	3,817,117
Issaquah city, WA.....	30,434	Martinez city, CA.....	35,824
Jackson County, MI.....	160,248	Maryland Heights city, MO.....	27,472
James City County, VA.....	67,009	Matthews town, NC.....	27,198
Jefferson City city, MO.....	43,079	McAllen city, TX.....	129,877
Jefferson County, CO.....	534,543	McDonough city, GA.....	22,084
Jefferson County, NY.....	116,229	McKinney city, TX.....	131,117
Jerome city, ID.....	10,890	McMinnville city, OR.....	32,187
Johnson City city, TN.....	63,152	Medford city, OR.....	74,907
Johnston city, IA.....	17,278	Menlo Park city, CA.....	32,026
Jupiter town, FL.....	55,156	Mercer Island city, WA.....	22,699
Kalamazoo city, MI.....	74,262	Meridian charter township, MI.....	39,688
Kansas City city, KS.....	145,786	Meridian city, ID.....	75,092
Kansas City city, MO.....	459,787	Merriam city, KS.....	11,003
Keizer city, OR.....	36,478	Mesa County, CO.....	146,723
Kenmore city, WA.....	20,460	Miami Beach city, FL.....	87,779
Kennedale city, TX.....	6,763	Miami city, FL.....	399,457
Kennett Square borough, PA.....	6,072	Middleton city, WI.....	17,442
Kettering city, OH.....	56,163	Midland city, MI.....	41,863
Key West city, FL.....	24,649	Milford city, DE.....	9,559
King County, WA.....	1,931,249	Milton city, GA.....	32,661
Kirkland city, WA.....	48,787	Minneapolis city, MN.....	382,578
Kirkwood city, MO.....	27,540	Mission Viejo city, CA.....	93,305
Knoxville city, IA.....	7,313	Modesto city, CA.....	201,165
La Mesa city, CA.....	57,065	Monterey city, CA.....	27,810
La Plata town, MD.....	8,753	Montgomery County, VA.....	94,392
La Porte city, TX.....	33,800	Monticello city, UT.....	1,972
La Vista city, NE.....	15,758	Monument town, CO.....	5,530
Lafayette city, CO.....	24,453	Mooresville town, NC.....	32,711
Laguna Beach city, CA.....	22,723	Morristown city, TN.....	29,137
Laguna Hills city, CA.....	30,344	Morrisville town, NC.....	18,576

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Moscow city, ID.....	23,800	Post Falls city, ID.....	27,574
Mountain Village town, CO.....	1,320	Prince William County, VA.....	402,002
Mountlake Terrace city, WA.....	19,909	Prior Lake city, MN.....	22,796
Muscatine city, IA.....	22,886	Provo city, UT.....	112,488
Naperville city, IL.....	141,853	Pueblo city, CO.....	106,595
Needham CDP, MA.....	28,886	Purcellville town, VA.....	7,727
New Braunfels city, TX.....	57,740	Queen Creek town, AZ.....	26,361
New Brighton city, MN.....	21,456	Radnor township, PA.....	31,531
New Hanover County, NC.....	202,667	Ramsey city, MN.....	23,668
New Orleans city, LA.....	343,829	Rapid City city, SD.....	67,956
New Smyrna Beach city, FL.....	22,464	Raymore city, MO.....	19,206
Newberg city, OR.....	22,068	Redmond city, WA.....	54,144
Newport Beach city, CA.....	85,186	Rehoboth Beach city, DE.....	1,327
Newport News city, VA.....	180,719	Reno city, NV.....	225,221
Newton city, IA.....	15,254	Reston CDP, VA.....	58,404
Noblesville city, IN.....	51,969	Richmond city, CA.....	103,701
Nogales city, AZ.....	20,837	Richmond Heights city, MO.....	8,603
Norfolk city, VA.....	242,803	Rifle city, CO.....	9,172
North Richland Hills city, TX.....	63,343	Rio Rancho city, NM.....	87,521
Northglenn city, CO.....	35,789	River Falls city, WI.....	15,000
Novato city, CA.....	51,904	Riverdale city, UT.....	8,426
Novi city, MI.....	55,224	Riverside city, CA.....	303,871
O'Fallon city, IL.....	28,281	Riverside city, MO.....	2,937
O'Fallon city, MO.....	79,329	Rochester Hills city, MI.....	70,995
Oak Park village, IL.....	51,878	Rock Hill city, SC.....	66,154
Oakland city, CA.....	390,724	Rockford city, IL.....	152,871
Oakland Park city, FL.....	41,363	Rockville city, MD.....	61,209
Oakley city, CA.....	35,432	Rogers city, MN.....	8,597
Ogdensburg city, NY.....	11,128	Rolla city, MO.....	19,559
Oklahoma City city, OK.....	579,999	Roselle village, IL.....	22,763
Olathe city, KS.....	125,872	Rosemount city, MN.....	21,874
Old Town city, ME.....	7,840	Rosenberg city, TX.....	30,618
Olmsted County, MN.....	144,248	Roseville city, MN.....	33,660
Olympia city, WA.....	46,478	Roswell city, GA.....	88,346
Orland Park village, IL.....	56,767	Round Rock city, TX.....	99,887
Oshkosh city, WI.....	66,083	Royal Oak city, MI.....	57,236
Oshtemo charter township, MI.....	21,705	Saco city, ME.....	18,482
Otsego County, MI.....	24,164	Sahuarita town, AZ.....	25,259
Overland Park city, KS.....	173,372	Sammamish city, WA.....	45,780
Oviedo city, FL.....	33,342	San Anselmo town, CA.....	12,336
Paducah city, KY.....	25,024	San Antonio city, TX.....	1,327,407
Palm Coast city, FL.....	75,180	San Carlos city, CA.....	28,406
Palo Alto city, CA.....	64,403	San Diego city, CA.....	1,307,402
Papillion city, NE.....	18,894	San Francisco city, CA.....	805,235
Park City city, UT.....	7,558	San Jose city, CA.....	945,942
Parker town, CO.....	45,297	San Juan County, NM.....	130,044
Parkland city, FL.....	23,962	San Marcos city, CA.....	83,781
Pasadena city, CA.....	137,122	San Marcos city, TX.....	44,894
Pasco city, WA.....	59,781	San Rafael city, CA.....	57,713
Pasco County, FL.....	464,697	Sandy Springs city, GA.....	93,853
Pearland city, TX.....	91,252	Sanford city, FL.....	53,570
Peoria city, AZ.....	154,065	Sangamon County, IL.....	197,465
Peoria city, IL.....	115,007	Santa Clarita city, CA.....	176,320
Peoria County, IL.....	186,494	Santa Fe County, NM.....	144,170
Petoskey city, MI.....	5,670	Santa Monica city, CA.....	89,736
Pflugerville city, TX.....	46,936	Sarasota County, FL.....	379,448
Phoenix city, AZ.....	1,445,632	Savage city, MN.....	26,911
Pinal County, AZ.....	375,770	Scarborough CDP, ME.....	4,403
Pinehurst village, NC.....	13,124	Schaumburg village, IL.....	74,227
Piqua city, OH.....	20,522	Scott County, MN.....	129,928
Pitkin County, CO.....	17,148	Scottsdale city, AZ.....	217,385
Plano city, TX.....	259,841	Seaside city, CA.....	33,025
Platte City city, MO.....	4,691	SeaTac city, WA.....	26,909
Plymouth city, MN.....	70,576	Sevierville city, TN.....	14,807
Pocatello city, ID.....	54,255	Shawnee city, KS.....	62,209
Polk County, IA.....	430,640	Sheboygan city, WI.....	49,288
Pompano Beach city, FL.....	99,845	Shoreview city, MN.....	25,043
Port Huron city, MI.....	30,184	Shorewood city, MN.....	7,307
Port Orange city, FL.....	56,048	Shorewood village, IL.....	15,615
Portland city, OR.....	583,776	Shorewood village, WI.....	13,162

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Sierra Vista city, AZ.....	43,888	Twin Falls city, ID.....	44,125
Sioux Center city, IA.....	7,048	Tyler city, TX.....	96,900
Sioux Falls city, SD.....	153,888	Umatilla city, OR.....	6,906
Skokie village, IL.....	64,784	Upper Arlington city, OH.....	33,771
Snellville city, GA.....	18,242	Urbandale city, IA.....	39,463
Snowmass Village town, CO.....	2,826	Vail town, CO.....	5,305
South Kingstown town, RI.....	30,639	Vancouver city, WA.....	161,791
South Lake Tahoe city, CA.....	21,403	Vestavia Hills city, AL.....	34,033
South Portland city, ME.....	25,002	Victoria city, MN.....	7,345
Southborough town, MA.....	9,767	Virginia Beach city, VA.....	437,994
Southlake city, TX.....	26,575	Wake Forest town, NC.....	30,117
Sparks city, NV.....	90,264	Walnut Creek city, CA.....	64,173
Spokane Valley city, WA.....	89,755	Washington County, MN.....	238,136
Spring Hill city, KS.....	5,437	Washington town, NH.....	1,123
Springboro city, OH.....	17,409	Washoe County, NV.....	421,407
Springfield city, MO.....	159,498	Watauga city, TX.....	23,497
Springfield city, OR.....	59,403	Wauwatosa city, WI.....	46,396
Springville city, UT.....	29,466	Waverly city, IA.....	9,874
St. Augustine city, FL.....	12,975	Weddington town, NC.....	9,459
St. Charles city, IL.....	32,974	Wentzville city, MO.....	29,070
St. Cloud city, FL.....	35,183	West Carrollton city, OH.....	13,143
St. Cloud city, MN.....	65,842	West Chester borough, PA.....	18,461
St. Joseph city, MO.....	76,780	West Des Moines city, IA.....	56,609
St. Louis County, MN.....	200,226	West Richland city, WA.....	11,811
St. Louis Park city, MN.....	45,250	Western Springs village, IL.....	12,975
Stallings town, NC.....	13,831	Westerville city, OH.....	36,120
State College borough, PA.....	42,034	Westlake town, TX.....	992
Steamboat Springs city, CO.....	12,088	Westminster city, CO.....	106,114
Sterling Heights city, MI.....	129,699	Weston town, MA.....	11,261
Sugar Grove village, IL.....	8,997	Wheat Ridge city, CO.....	30,166
Sugar Land city, TX.....	78,817	White House city, TN.....	10,255
Summit city, NJ.....	21,457	Wichita city, KS.....	382,368
Summit County, UT.....	36,324	Williamsburg city, VA.....	14,068
Sunnyvale city, CA.....	140,081	Wilmington city, NC.....	106,476
Surprise city, AZ.....	117,517	Wilsonville city, OR.....	19,509
Suwanee city, GA.....	15,355	Winchester city, VA.....	26,203
Tacoma city, WA.....	198,397	Windsor town, CO.....	18,644
Takoma Park city, MD.....	16,715	Windsor town, CT.....	29,044
Tamarac city, FL.....	60,427	Winnetka village, IL.....	12,187
Temecula city, CA.....	100,097	Winston-Salem city, NC.....	229,617
Tempe city, AZ.....	161,719	Winter Garden city, FL.....	34,568
Temple city, TX.....	66,102	Woodbury city, MN.....	61,961
The Woodlands CDP, TX.....	93,847	Woodland city, CA.....	55,468
Thornton city, CO.....	118,772	Woodland city, WA.....	5,509
Thousand Oaks city, CA.....	126,683	Wrentham town, MA.....	10,955
Tigard city, OR.....	48,035	Yakima city, WA.....	91,067
Tracy city, CA.....	82,922	York County, VA.....	65,464
Tualatin city, OR.....	26,054	Yorktown town, IN.....	9,405
Tulsa city, OK.....	391,906		

Communities with Median Household Incomes between \$30,000 and \$60,000 and Populations between 20,000 and 40,000 Benchmark Comparisons

Table 71: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Rosenberg	74%	18	36	Similar
Overall image or reputation of Rosenberg	63%	14	29	Similar
Rosenberg as a place to live	78%	16	35	Similar
Your neighborhood as a place to live	78%	9	31	Similar
Rosenberg as a place to raise children	70%	17	36	Similar
Rosenberg as a place to retire	60%	21	36	Similar
Overall appearance of Rosenberg	51%	22	32	Similar

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Table 72: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Rosenberg	75%	7	16	Similar
	In your neighborhood during the day	93%	14	32	Similar
	In Rosenberg's downtown/commercial area during the day	91%	16	29	Similar
Mobility	Overall ease of getting to the places you usually have to visit	63%	8	12	Similar
	Availability of paths and walking trails	36%	27	29	Lower
	Ease of walking in Rosenberg	45%	25	28	Lower
	Ease of travel by bicycle in Rosenberg	42%	23	28	Similar
	Ease of travel by public transportation in Rosenberg	34%	6	8	Similar
	Ease of travel by car in Rosenberg	67%	8	30	Similar
	Ease of public parking	67%	4	11	Similar
	Traffic flow on major streets	51%	17	31	Similar
	Natural Environment	Quality of overall natural environment in Rosenberg	64%	18	28
Cleanliness of Rosenberg		49%	19	27	Similar
Air quality		67%	12	24	Similar
Built Environment	Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	51%	8	12	Similar
	Overall quality of new development in Rosenberg	73%	1	26	Higher
	Availability of affordable quality housing	54%	12	31	Similar
	Variety of housing options	60%	12	27	Similar
	Public places where people want to spend time	59%	7	12	Similar
Economy	Overall economic health of Rosenberg	57%	5	12	Similar
	Vibrant downtown/commercial area	45%	7	12	Similar
	Overall quality of business and service establishments in Rosenberg	58%	11	28	Similar
	Cost of living in Rosenberg	55%	2	12	Similar
	Shopping opportunities	73%	3	32	Higher
	Employment opportunities	34%	8	31	Similar
	Rosenberg as a place to visit	49%	8	12	Similar
	Rosenberg as a place to work	56%	13	31	Similar
	Recreation and Wellness	Health and wellness opportunities in Rosenberg	51%	9	12
Availability of affordable quality mental health care		51%	1	12	Higher
Availability of preventive health services		57%	8	24	Similar
Availability of affordable quality health care		61%	6	27	Similar
Availability of affordable quality food		70%	8	26	Similar
Recreational opportunities		39%	30	32	Lower
Fitness opportunities (including exercise classes and paths or trails, etc.)		45%	12	12	Lower
Education and Enrichment	Overall opportunities for education and enrichment	57%	8	12	Similar
	Opportunities to attend cultural/arts/music activities	37%	26	32	Similar
	Adult educational opportunities	51%	9	12	Similar
	Availability of affordable quality child care/preschool	58%	3	26	Higher
Community Engagement	Opportunities to participate in social events and activities	51%	16	27	Similar
	Neighborliness of Rosenberg	51%	8	12	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	62%	12	29	Similar
	Opportunities to participate in community matters	57%	13	28	Similar
	Opportunities to volunteer	57%	23	28	Similar

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Table 73: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Rosenberg	68%	15	32	Similar
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.)	64%	24	30	Similar
Value of services for the taxes paid to Rosenberg	49%	18	35	Similar
Overall direction that Rosenberg is taking	64%	5	33	Similar
Job Rosenberg government does at welcoming citizen involvement	41%	17	34	Similar
Overall confidence in Rosenberg government	52%	5	12	Similar
Generally acting in the best interest of the community	48%	5	12	Similar
Being honest	49%	6	12	Similar
Treating all residents fairly	54%	5	12	Similar
Services provided by the Federal Government	40%	10	25	Similar

Table 74: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	81%	14	39	Similar
	Fire services	89%	26	37	Similar
	Crime prevention	74%	6	33	Similar
	Fire prevention and education	79%	7	28	Similar
	Animal control	57%	20	32	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61%	5	26	Similar
Mobility	Traffic enforcement	68%	7	31	Similar
	Street repair	40%	21	40	Similar
	Street cleaning	43%	26	31	Similar
	Street lighting	50%	31	35	Similar
	Sidewalk maintenance	47%	24	33	Similar
	Bus or transit services	41%	18	19	Lower
Natural Environment	Garbage collection	72%	29	36	Similar
	Recycling	68%	25	38	Similar
	Yard waste pick-up	72%	7	27	Similar
	Drinking water	60%	30	37	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	48%	21	27	Similar
	Rosenberg open space	51%	8	12	Similar
Built Environment	Storm drainage	60%	20	33	Similar
	Sewer services	71%	24	35	Similar
	Utility billing	66%	6	12	Similar
	Land use and planning	49%	8	31	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	36%	16	33	Similar
Economy	Economic development	60%	2	29	Higher
	City parks	62%	30	34	Similar
Recreation and Wellness	Recreation programs or classes	49%	28	32	Lower
	Recreation centers or facilities	51%	26	31	Similar
Education and Enrichment	City-sponsored special events	51%	9	14	Similar
Community Engagement	Public information services	50%	21	26	Similar

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Table 75: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	60%	13	31	Similar
Recommend living in Rosenberg to someone who asks	81%	13	28	Similar
Remain in Rosenberg for the next five years	81%	14	28	Similar
Contacted Rosenberg (in-person, phone, email or web) for help or information	47%	16	28	Similar

Table 76: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	54%	1	12	Higher
	Did NOT report a crime to the police	81%	4	12	Similar
	Household member was NOT a victim of a crime	88%	16	27	Similar
Mobility	Used public transportation instead of driving	8%	8	9	Lower
	Carpooled with other adults or children instead of driving alone	33%	12	12	Lower
	Walked or biked instead of driving	35%	11	12	Much lower
Natural Environment	Made efforts to conserve water	88%	4	12	Similar
	Made efforts to make your home more energy efficient	84%	3	12	Similar
	Recycle at home	79%	17	27	Similar
Built Environment	Did NOT observe a code violation or other hazard in Rosenberg	49%	6	12	Similar
	NOT experiencing housing costs stress	68%	11	25	Similar
Economy	Purchase goods or services from a business located in Rosenberg	97%	6	12	Similar
	Economy will have positive impact on income	35%	3	25	Higher
	Work inside boundaries of Rosenberg	43%	5	12	Similar
Recreation and Wellness	Used Rosenberg recreation centers or their services	48%	21	26	Similar
	Visited a neighborhood park or City park	69%	26	27	Lower
	Eat at least 5 portions of fruits and vegetables a day	88%	1	12	Similar
	Participate in moderate or vigorous physical activity	79%	7	12	Similar
	In very good to excellent health	51%	7	12	Similar
Education and Enrichment	Attended City-sponsored event	40%	8	12	Lower
Community Engagement	Campaigned or advocated for an issue, cause or candidate	12%	10	11	Similar
	Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion	13%	10	12	Similar
	Volunteered your time to some group/activity in Rosenberg	33%	19	27	Similar
	Participated in a club	25%	13	26	Similar
	Talked to or visited with your immediate neighbors	86%	12	12	Similar
	Done a favor for a neighbor	74%	12	12	Similar
	Attended a local public meeting	20%	16	27	Similar
	Watched (online or on television) a local public meeting	20%	19	23	Lower
	Read or watch local news (via television, paper, computer, etc.)	87%	3	12	Similar

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	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Vote in local elections	70%	18	27	Similar

Communities included in median household incomes between \$30,000 and \$60,000 and populations between 20,000 and 40,000 comparisons

The communities included in Rosenberg’s custom comparisons are listed below along with their population according to the 2010 Census.

Apache Junction city, AZ.....	35,840	Lynnwood city, WA	35,836
Ashland city, OR.....	20,078	Mankato city, MN	39,309
Bay City city, MI.....	34,932	McDonough city, GA	22,084
Bozeman city, MT	37,280	McMinnville city, OR.....	32,187
Bristol city, TN	26,702	Mooreville town, NC.....	32,711
Burien city, WA	33,313	Morristown city, TN	29,137
Cape Girardeau city, MO.....	37,941	Moscow city, ID	23,800
Chambersburg borough, PA.....	20,268	Muscatine city, IA	22,886
Collinsville city, IL	25,579	New Brighton city, MN.....	21,456
Copperas Cove city, TX.....	32,032	New Smyrna Beach city, FL	22,464
Denison city, TX.....	22,682	Newberg city, OR.....	22,068
Dorchester County, MD	32,618	Northglenn city, CO.....	35,789
Dover city, NH	29,987	Oshemo charter township, MI.....	21,705
Duncanville city, TX.....	38,524	Otsego County, MI	24,164
Englewood city, CO.....	30,255	Paducah city, KY	25,024
Forest Grove city, OR.....	21,083	Piqua city, OH.....	20,522
Fredericksburg city, VA.....	24,286	Port Huron city, MI.....	30,184
Green Valley CDP, AZ.....	21,391	Post Falls city, ID	27,574
Greer city, SC	25,515	Rosenberg city, TX.....	30,618
Hallandale Beach city, FL.....	37,113	Roseville city, MN.....	33,660
Holland city, MI.....	33,051	Seaside city, CA	33,025
Hurst city, TX.....	37,337	South Lake Tahoe city, CA.....	21,403
Keizer city, OR	36,478	South Portland city, ME	25,002
Key West city, FL	24,649	Springville city, UT	29,466
Lake Worth city, FL.....	34,910	St. Cloud city, FL.....	35,183
Lewis County, NY.....	27,087	Winchester city, VA	26,203

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Rosenberg funded this research. Please contact Jenny Pavlovich of the Rosenberg Communications Department at jennyp@ci.rosenberg.tx.us if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Survey Sampling

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Rosenberg were eligible to participate in the survey. A list of all households within the zip codes serving Rosenberg was purchased based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Rosenberg households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Rosenberg boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of the four Council Districts and as being north or south of Interstate 69.

To choose the 1,400 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were over sampled as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be sampled at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Survey Recipients by Council District

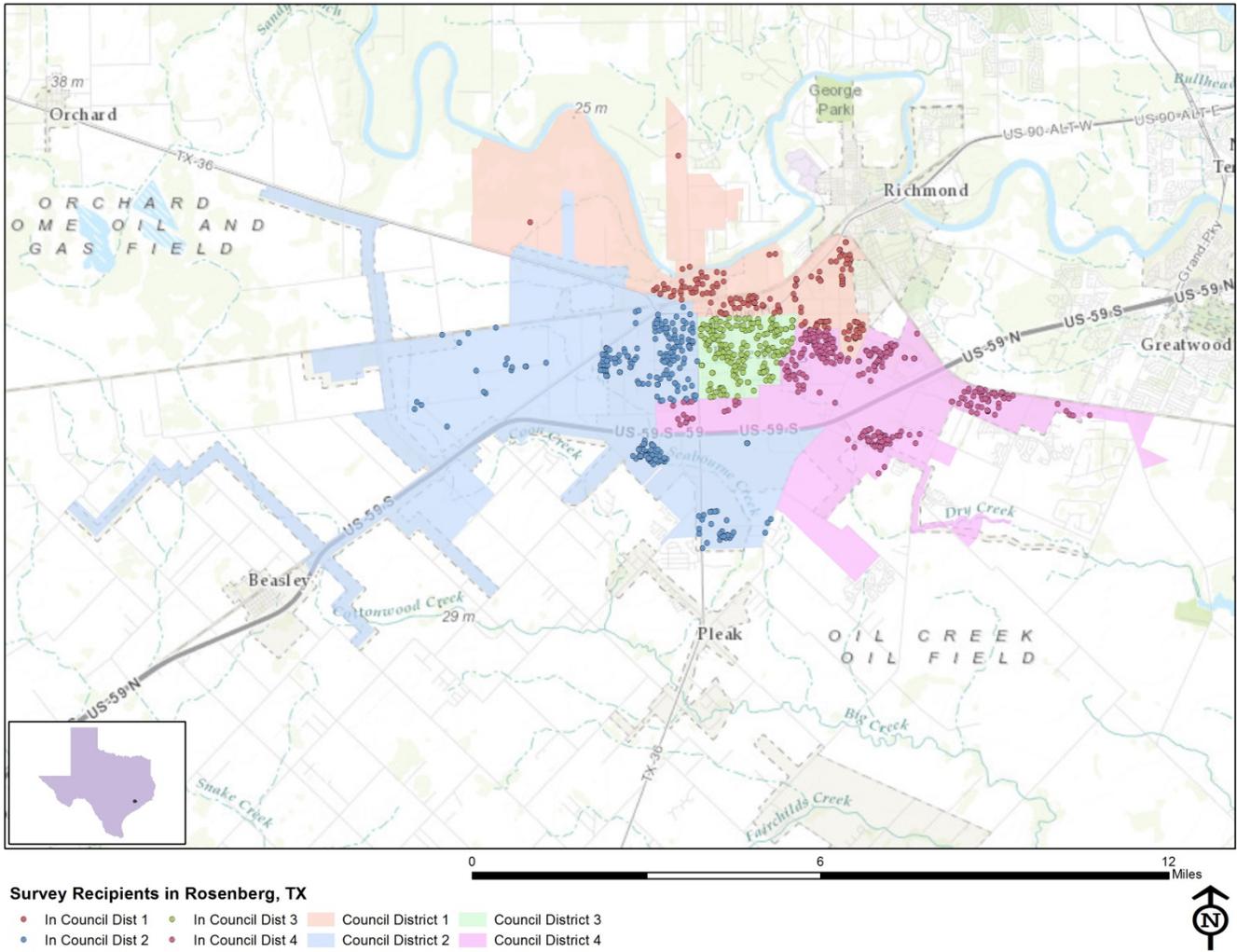
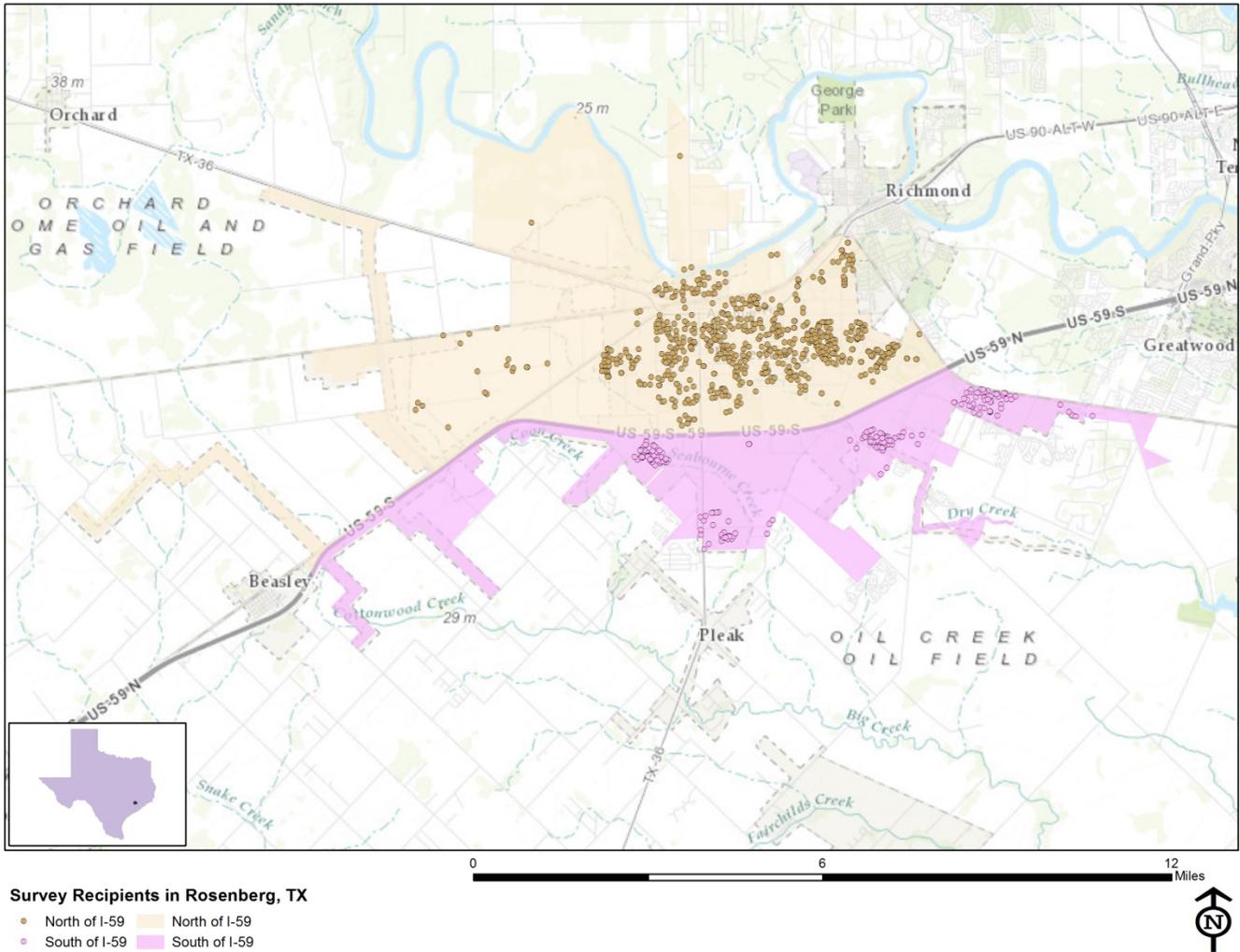


Figure 2: Location of Survey Recipients Relative to Interstate 69



Survey Administration and Response

Selected households received four mailings, one week apart, beginning on January 8, 2016. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the City Manager inviting the household to participate, a questionnaire and a postage-paid return envelope. The next mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The final mailing was a reminder postcard inviting those who had not already returned the survey to do so. Both cover letters contained paragraphs in Spanish informing recipients that they could complete the survey online in Spanish if they preferred; similarly, both the initial postcard and the reminder postcard contained instructions in both English and Spanish. Respondents could opt to take the survey online as well in their language of preference. Completed surveys were collected over the following nine weeks.

About 4% of the 1,400 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 1,348 households that received the survey, 198 completed the survey, providing an overall response rate of 15%. Of the 198 completed surveys, 14 were completed online and two of those were completed in Spanish. Additionally, responses were tracked by area; response rates by Council District ranged from 10% to 18%, while response rates by location relative to Interstate 69 ranged from 14% to 17%.

The National Citizen Survey™

Table 77: Survey Response Rates by Council District

	Number mailed	Undeliverable	Eligible	Returned	Response rate
District 1	344	18	326	31	10%
District 2	308	13	295	52	18%
District 3	289	8	281	34	12%
District 4	459	13	446	81	18%
Overall	1,400	52	1,348	198	14%

Table 78: Survey Response Rates by Location Relative to Interstate 59

	Number mailed	Undeliverable	Eligible	Returned	Response rate
North of I-59	1,109	48	1,061	149	14%
South of I-59	291	4	287	49	17%
Overall	1,400	52	1,348	198	16%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.¹

The margin of error for the City of Rosenberg survey is no greater than plus or minus seven percentage points around any given percent reported for the entire sample (198 completed surveys).

For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

Survey Data Weighting

The demographic characteristics of the survey sample were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Rosenberg. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. The characteristics used for weighting were housing tenure, ethnicity, sex and age. The results of the weighting scheme are presented in the following table.

¹ A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

The National Citizen Survey™

Table 79: Rosenberg, TX 2016 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	45%	33%	44%
Own home	55%	67%	56%
Detached unit	68%	69%	64%
Attached unit	32%	31%	36%
Race and Ethnicity			
White	64%	64%	60%
Not white	36%	36%	40%
Not Hispanic	44%	73%	45%
Hispanic	56%	27%	55%
Sex and Age			
Female	52%	62%	54%
Male	48%	38%	46%
18-34 years of age	37%	14%	35%
35-54 years of age	37%	24%	37%
55+ years of age	26%	62%	29%
Females 18-34	18%	9%	20%
Females 35-54	19%	18%	21%
Females 55+	15%	35%	13%
Males 18-34	19%	5%	15%
Males 35-54	18%	6%	16%
Males 55+	11%	27%	15%
Area			
District 1	23%	16%	18%
District 2	23%	26%	29%
District 3	20%	17%	15%
District 4	35%	41%	39%
S of I-69	78%	75%	72%
N of I-69	22%	25%	28%

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Appendix D: Survey Materials

Dear Rosenberg Resident,

Estimado Residente de Rosenberg,

It won't take much of your time to make a big difference!

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

Thank you for helping create a better City!

¡Gracias por ayudar a crear una Rosenberg mejor!

Sincerely,

Atentamente,

Robert Gracia
City Manager/Administrador de la Ciudad

Dear Rosenberg Resident,

Estimado Residente de Rosenberg,

It won't take much of your time to make a big difference!

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Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

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Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

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Atentamente,

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Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

Thank you for helping create a better City!

¡Gracias por ayudar a crear una Rosenberg mejor!

Sincerely,

Atentamente,

Robert Gracia
City Manager/Administrador de la Ciudad



2110 4th Street
Rosenberg, TX 77471

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



2110 4th Street
Rosenberg, TX 77471

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



2110 4th Street
Rosenberg, TX 77471

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Boulder, CO
Permit NO. 94



2110 4th Street
Rosenberg, TX 77471

Presorted
First Class Mail
US Postage
PAID
Boulder, CO
Permit NO. 94



January 2016

Dear City of Rosenberg Resident:

Please help us shape the future of Rosenberg! You have been selected at random to participate in the 2016 Rosenberg Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Rosenberg make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

www.n-r-c.com/survey/rosenbergtx.htm

If you have any questions about the survey please call (832) 595-3301.

Thank you for your time and participation!

Sincerely,

Estimado Residente de la Ciudad de Rosenberg:

¡Por favor ayúdenos a moldear el futuro de Rosenberg! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Rosenberg del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Rosenberg tomar decisiones que afectarán a nuestra Ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

www.n-r-c.com/survey/rosenbergtx.htm

Para la versión en español haga clic en “Español” en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al (832) 595-3301.

¡Gracias por su tiempo y participación!

Atentamente,

Robert Gracia
City Manager



January 2016

Dear City of Rosenberg Resident:

Here's a second chance if you haven't already responded to the 2016 Rosenberg Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Rosenberg! You have been selected at random to participate in the 2016 Rosenberg Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Rosenberg make decisions that affect our City.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

www.n-r-c.com/survey/rosenbergtx.htm

If you have any questions about the survey please call (832) 595-3301.

Thank you for your time and participation!

Sincerely,

Robert Gracia
City Manager

City of Rosenberg * City Manager's Office
P.O. Box 32, Rosenberg, Texas 77471
CityofRosenberg.com
(832) 595-3301

Estimado Residente de la Ciudad de Rosenberg:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Ciudadanos de Rosenberg del 2016! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Rosenberg! Usted ha sido seleccionado al azar para participar en la Encuesta de Ciudadanos de Rosenberg del 2016.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Rosenberg tomar decisiones que afectarán a nuestra Ciudad.

Algunas cosas para recordar:

- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea en español en:**

www.n-r-c.com/survey/rosenbergtx.htm

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame al (832) 595-3301.

¡Gracias por su tiempo y participación!

Atentamente,

The City of Rosenberg 2016 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

1. Please rate each of the following aspects of quality of life in Rosenberg:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Rosenberg as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Rosenberg as a place to raise children	1	2	3	4	5
Rosenberg as a place to work.....	1	2	3	4	5
Rosenberg as a place to visit	1	2	3	4	5
Rosenberg as a place to retire	1	2	3	4	5
The overall quality of life in Rosenberg.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Rosenberg as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Rosenberg	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Rosenberg	1	2	3	4	5
Overall "built environment" of Rosenberg (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Rosenberg	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Rosenberg.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Rosenberg	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Rosenberg to someone who asks	1	2	3	4	5
Remain in Rosenberg for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Rosenberg's downtown/commercial area during the day	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Rosenberg as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Rosenberg.....	1	2	3	4	5
Ease of travel by public transportation in Rosenberg	1	2	3	4	5
Ease of travel by bicycle in Rosenberg.....	1	2	3	4	5
Ease of walking in Rosenberg	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Rosenberg	1	2	3	4	5
Overall appearance of Rosenberg	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Rosenberg as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Rosenberg.....	1	2	3	4	5
Overall quality of business and service establishments in Rosenberg	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Rosenberg.....	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Rosenberg	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Rosenberg (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Rosenberg.....	1	2
Reported a crime to the police in Rosenberg	1	2
Stocked supplies in preparation for an emergency	1	2
Campaigned or advocated for an issue, cause or candidate	1	2
Contacted the City of Rosenberg (in-person, phone, email or web) for help or information	1	2
Contacted Rosenberg elected officials (in-person, phone, email or web) to express your opinion.....	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Rosenberg?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Rosenberg recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park.....	1	2	3	4
Attended a City-sponsored event.....	1	2	3	4
Used public transportation instead of driving.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving	1	2	3	4
Volunteered your time to some group/activity in Rosenberg	1	2	3	4
Participated in a club	1	2	3	4
Talked to or visited with your immediate neighbors	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting.....	1	2	3	4

The City of Rosenberg 2016 Citizen Survey

10. Please rate the quality of each of the following services in Rosenberg:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm drainage	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
Utility billing.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use and planning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Public information services	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Rosenberg open space	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Rosenberg employees (police, receptionists, planners, etc.).....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Rosenberg	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate the following categories of Rosenberg government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Rosenberg	1	2	3	4	5
The overall direction that Rosenberg is taking	1	2	3	4	5
The job Rosenberg government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Rosenberg government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Rosenberg community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Rosenberg	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Rosenberg	1	2	3	4
Overall “built environment” of Rosenberg (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Rosenberg	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Rosenberg.....	1	2	3	4
Sense of community.....	1	2	3	4

14. Currently, trash is picked up once a week. To what extent do you agree or disagree that it would be worth an additional cost of a few dollars a month to increase trash pick-up service to twice weekly?

- Strongly agree
 Somewhat agree
 Somewhat disagree
 Strongly disagree
 Don't know

15. How would you MOST like to find information about the City, its services, programs, and events?

- City website
 Monthly newsletter
 Municipal channel/TV
 Social media

The City of Rosenberg 2016 Citizen Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Rosenberg	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

D2. Would you say that in general your health is:

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. What is your employment status?

- Working full time for pay
 Working part time for pay
 Unemployed, looking for paid work
 Unemployed, not looking for paid work
 Fully retired

D5. Do you work inside the boundaries of Rosenberg?

- Yes, outside the home
 Yes, from home
 No

D6. How many years have you lived in Rosenberg?

- Less than 2 years 11-20 years
 2-5 years More than 20 years
 6-10 years

D7. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment or condominium)
 Mobile home
 Other

D8. Is this house, apartment or mobile home...

- Rented
 Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- Less than \$300 per month
 \$300 to \$599 per month
 \$600 to \$999 per month
 \$1,000 to \$1,499 per month
 \$1,500 to \$2,499 per month
 \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- No Yes

D11. Are you or any other members of your household aged 65 or older?

- No Yes

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000
 \$25,000 to \$49,999
 \$50,000 to \$99,999
 \$100,000 to \$149,999
 \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic or Latino
 Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian or Pacific Islander
 Black or African American
 White
 Other

D15. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D16. What is your sex?

- Female Male

D17. Do you consider a cell phone or land line your primary telephone number?

- Cell Land line Both

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

Dear Rosenberg Resident,

Just a reminder – if you have not yet completed Rosenberg’s 2016 Citizen Survey, please do so.

Your participation in this survey is very important – your answers will help the Rosenberg City Council make decisions that affect your community.

Please complete the survey online at:
www.n-r-c.com/survey/rosenbergtx.htm

Thank you very much!

Estimado residente de la Ciudad de Rosenberg,

Solamente un recordatorio – si usted aún no ha completado la Encuesta Ciudadana del 2016 de la Ciudad de Rosenberg, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Rosenberg para tomar decisiones que afectan nuestra comunidad.

También puede completar la encuesta en línea en español en:
www.n-r-c.com/survey/rosenbergtx.htm

Para la versión en español haga clic en “Español” en la esquina superior a mano derecha.

¡Muchas gracias!



Robert Gracia
City Manager

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Robert Gracia
City Manager



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